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Contract

NHS Volunteer Responder Programme Application

NHS England

F03: Contract award notice

Notice identifier: 2022/S 000-029562

Procurement identifier (OCID): ocds-h6vhtk-031dfa

Published 20 October 2022, 11:29am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Liz Salter

Email

liz.salter1@nhs.net

Telephone

+44 7783816062

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

NHS Volunteer Responder Programme Application

Reference number

C76510

II.1.2) Main CPV code

- 72416000 - Application service providers

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of a platform/application to support the deployment of volunteers

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,385,062.25

II.2) Description

II.2.2) Additional CPV code(s)

- 72212000 - Programming services of application software
- 48611000 - Database software package
- 72212332 - Scheduling software development services
- 72413000 - World wide web (www) site design services
- 48219300 - Administration software package
- 72260000 - Software-related services
- 72268000 - Software supply services
- 48517000 - IT software package
- 72212330 - Scheduling and productivity software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NHS Volunteer Responder Service was created as part of the Emergency Response to Covid. We have secured a national body of volunteer responders that remain able to support the NHS through a suite of micro volunteering roles/tasks.

The intention is now to retain and grow this cohort into a refreshed service supporting health and potentially adult social care in the future alongside the ability to deploy them through a digital platform and application.

This contract is awarded by NHS England with the potential for Department of Health and Social Care to become joint commissioner and therefore a party to the contract should it be NHS England and the Department of Health and Social Care determine that the scheme will expand to include adult social care throughout during the contract period

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-014856](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 October 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GoodSAM

1 Curtain Road,

London

EC2A 3JX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08742979

Internet address

www.goodsamapp.org

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,264,958

Total value of the contract/lot: £2,385,062

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>