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Contract

## **NHS Volunteer Responder Programme Application**

NHS England

F03: Contract award notice

Notice identifier: 2022/S 000-029562

Procurement identifier (OCID): ocds-h6vhtk-031dfa

Published 20 October 2022, 11:29am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House

Leeds

LS2 7UE

#### **Contact**

Liz Salter

#### **Email**

[liz.salter1@nhs.net](mailto:liz.salter1@nhs.net)

#### **Telephone**

+44 7783816062

#### **Country**

United Kingdom

**Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Volunteer Responder Programme Application

Reference number

C76510

#### **II.1.2) Main CPV code**

- 72416000 - Application service providers

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract is for the provision of a platform/application to support the deployment of volunteers

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,385,062.25

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72212000 - Programming services of application software
- 48611000 - Database software package
- 72212332 - Scheduling software development services
- 72413000 - World wide web (www) site design services
- 48219300 - Administration software package

- 72260000 - Software-related services
- 72268000 - Software supply services
- 48517000 - IT software package
- 72212330 - Scheduling and productivity software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The NHS Volunteer Responder Service was created as part of the Emergency Response to Covid. We have secured a national body of volunteer responders that remain able to support the NHS through a suite of micro volunteering roles/tasks.

The intention is now to retain and grow this cohort into a refreshed service supporting health and potentially adult social care in the future alongside the ability to deploy them through a digital platform and application.

This contract is awarded by NHS England with the potential for Department of Health and Social Care to become joint commissioner and therefore a party to the contract should it be NHS England and the Department of Health and Social Care determine that the scheme will expand to include adult social care throughout during the contract period

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-014856](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

GoodSAM

1 Curtain Road,

London

EC2A 3JX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08742979

Internet address

[www.goodsamapp.org](http://www.goodsamapp.org)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,264,958

Total value of the contract/lot: £2,385,062

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>