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Contract

Advocacy Service for Adults

South Tyneside Borough Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-029545

Procurement identifier (OCID): ocids-h6vhtk-04dd15

Published 3 June 2025, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Borough Council

Town Hall and Civic Offices, Westoe Road

South Shields

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 1914244052

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southtyneside.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Service for Adults

Reference number

S8277

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service to be provided is an advocacy service for adults, which includes the following types of advocacy support:

- Care Act Advocacy
- Independent Mental Health Advocacy
- Independent Mental Capacity Advocacy
- NHS Complaints Advocacy
- Relevant Person's Representatives
- Rule 1.2 Representatives
- General Advocacy

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,967,440

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

South Tyneside

II.2.4) Description of the procurement

This procurement was undertaken under Chapter 3 of Part 2 of the Public Contracts Regulations 2015 (also known as the "light touch" regime). The process adopted uses the primary methodology of an open tender, but the Council reserves the right to make such adjustments as are required to facilitate the process. The

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-004279](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

Your Voice Counts

Greenesfield Business Centre, Mulgrave Terrace

Gateshead

NE8 1PQ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

06654142

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,967,440

Total value of the contract/lot: £2,967,440