

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029542-2024>

Tender

Renewal of the North Wales Domiciliary Care Agreement.

Denbighshire County Council
Conwy County Borough Council
Cyngor Gwynedd Council
Flintshire County Council
Isle of Anglesey County Council
Wrexham County Borough Council
Betsi Cadwaladr University Health Board (BCUHB)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-029542

Procurement identifier (OCID): ocds-h6vhtk-0447f2

Published 16 September 2024, 12:52pm

The closing date and time has been changed to:

15 November 2024, 1:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Denbighshire County Council

Wynnstay Road

Ruthin

LL15 1YN

Contact

John L Williams

Email

john.l.williams@denbighshire.gov.uk

Telephone

+44 1824706509

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<https://www.denbighshire.gov.uk/en/home.aspx>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.1) Name and addresses

Conwy County Borough Council

Bodlondeb, Bangor Road

Conwy

LL32 8DU

Email

procurement@conwy.gov.uk

Telephone

+44 1492574000

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<http://www.conwy.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.1) Name and addresses

Cyngor Gwynedd Council

Uned Caffael / Procurement Unit, Swyddfeydd y Cyngor, Stryd y Jel / Council Offices,
Shirehall Street

Caernarfon

LL55 1SH

Email

caffael@gwynedd.llyw.cymru

Telephone

+44 00000000

Country

United Kingdom

NUTS code

UKL12 - Gwynedd

Internet address(es)

Main address

<https://www.gwynedd.llyw.cymru>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0361

I.1) Name and addresses

Flintshire County Council

County Hall, Mold

Flintshire

CH7 6NA

Email

procurement@denbighshire.gov.uk

Telephone

+44 1352701814

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.flintshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.1) Name and addresses

Isle of Anglesey County Council

Isle of Anglesey County Council, Council Offices, Llangefni

Anglesey.

LL77 7TW

Email

procurement@anglesey.gov.uk

Telephone

+44 1248750057

Country

United Kingdom

NUTS code

UKL11 - Isle of Anglesey

Internet address(es)

Main address

<https://www.anglesey.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0369

I.1) Name and addresses

Wrexham County Borough Council

Commissioning Procurement and Contract Management Unit, Lampbit Street

Wrexham

LL11 1AR

Email

procurement@wrexham.gov.uk

Telephone

+44 1978292807

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.wrexham.gov.uk/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0264

I.1) Name and addresses

Betsi Cadwaladr University Health Board (BCUHB)

Ysbyty Gwynedd

Bangor

LL57 2PW

Email

info.bcu@wales.nhs.uk

Telephone

+44 1978292807

Country

United Kingdom

NUTS code

UKL12 - Gwynedd

Internet address(es)

Main address

<https://bcuhb.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://supplierlive.proactisp2p.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Renewal of the North Wales Domiciliary Care Agreement.

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The six Local Authorities and Health Board in North Wales are recommissioning domiciliary care under the North Wales Domiciliary Care Agreement, with a view to achieving / continuing to develop outcomes-focussed care and support across the region. This domiciliary care will be for adults and children / young people with a wide variety of needs and circumstances.

Tender submissions are welcomed from providers for the following:

- Lot 1: Standard domiciliary care for adults 18+
- Lot 2: Complex domiciliary care for adults 18+
- Lot 3: Standard domiciliary care for children and young people under 18
- Lot 4: Complex domiciliary care for children and young people under 18

II.1.5) Estimated total value

Value excluding VAT: £240,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Standard Domiciliary Care for Adults 18+

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

The six Local Authorities and Health Board in North Wales are recommissioning domiciliary care under the North Wales Domiciliary Care Agreement, with a view to achieving / continuing to develop outcomes-focussed care and support across the region. This domiciliary care will be for adults and children / young people with a wide variety of needs and circumstances.

Tender submissions are welcomed from providers for the following:

- Lot 1: Standard domiciliary care for adults 18+

II.2) Description

II.2.1) Title

Complex domiciliary care for adults 18+

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

The six Local Authorities and Health Board in North Wales are recommissioning domiciliary care under the North Wales Domiciliary Care Agreement, with a view to achieving / continuing to develop outcomes-focussed care and support across the region. This domiciliary care will be for adults and children / young people with a wide variety of needs and circumstances.

Tender submissions are welcomed from providers for the following:

- Lot 2: Complex domiciliary care for adults 18+

II.2) Description

II.2.1) Title

Standard domiciliary care for children and young people under 18

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

The six Local Authorities and Health Board in North Wales are recommissioning domiciliary care under the North Wales Domiciliary Care Agreement, with a view to achieving / continuing to develop outcomes-focussed care and support across the region.

This domiciliary care will be for adults and children / young people with a wide variety of needs and circumstances.

Tender submissions are welcomed from providers for the following:

- Lot 3: Standard domiciliary care for children and young people under 18

II.2) Description

II.2.1) Title

Complex domiciliary care for children and young people under 18

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

The six Local Authorities and Health Board in North Wales are recommissioning domiciliary care under the North Wales Domiciliary Care Agreement, with a view to achieving / continuing to develop outcomes-focussed care and support across the region. This domiciliary care will be for adults and children / young people with a wide variety of needs and circumstances.

Tender submissions are welcomed from providers for the following:

- Lot 4: Complex domiciliary care for children and young people under 18

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As detailed within the Invitation to Tender (ITT) documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed within the Invitation to Tender (ITT) documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

As detailed within the Invitation to Tender (ITT) documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-007951](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

28 October 2024

Local time

12:00pm

Changed to:

Date

15 November 2024

Local time

1:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

Section VI. Complementary information

VI.3) Additional information

Instructions

1. Log in to PROACTIS at <https://supplierlive.proactisp2p.com>
2. If you are already registered on the Proactis portal please Login and start at Step 14 of these instructions if not go to STEP 3
3. Click the “Sign Up” button at the bottom of the window
4. Enter your correct Organisation Name, address and Primary Contact Details. You will need to create the Organisation ID and User Name. If you have a generic email address for your organisation e.g. tenders@xxx.co.uk then please use this as the primary contact email address.
5. Please make a note of the Organisation ID and User Name, then click “Register”
6. You will receive an email asking you to “Click here to activate your account”. This takes you to Enter Organisation Details.
7. Please enter the information requested, click the “>” on the screen and follow the instructions ensuring that you enter all applicable details.
8. In the Classification screen please ensure that you select the Product Classification Codes (CPV Codes) that appear in the tender notice.

Please ensure that the selected codes are relevant to your

business to ensure that you get notification of opportunities that are of interest.
9. In the Buyers screen please select Denbighshire County Council (you may register with other organisations if you wish)
10. In the Primary Contact Details screen please ensure that all information is complete. (Please see note 4 above)
11. Accept the Terms and Conditions and then click “>”. This takes you to the Welcome window.
12. In the Finish screen please enter a new password and note all your Login details for

future reference.

13. Now click “Complete Registration” and you will enter the Supplier Network page.

14. On the centre of the screen click “Opportunities”. This will take you to the list of current opportunities available to you.

15. Click the “>” that relates to this notice, this will take you into the PQQ or Tender Request and click “Register Interest”. Note there may be several opportunities that appear on this screen, please

ensure that you select the correct one.

16. In the “Your Opportunities” screen please note the closing time and date for completion of the relevant project. Please review the “Items” tab (Tender stage only) and the Documents tab (PQQ and Tender stages) as there will be information relating to the project held here. The Documents are accessed by clicking the down arrow underneath the General tab. Please ensure that you download all documents to your PC as you will be required to complete and upload some of them as part of your submission. There are instructions on how to complete your submission in the Guidance for Bidders document.

17. You can now either create your response”, or “Decline” this opportunity.

Tenders may be submitted in Welsh, a tender submitted in Welsh will be treated no less favourably than a tender submitted in English.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority’s economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As detailed within the Invitation to Tender (ITT) documents.

(WA Ref:143945)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom