

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029536-2024>

Contract

## **IT Database for Environmental Health**

Royal Borough of Kensington and Chelsea

F03: Contract award notice

Notice identifier: 2024/S 000-029536

Procurement identifier (OCID): ocds-h6vhtk-02ba1f

Published 16 September 2024, 12:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

London

W8 7NX

#### **Contact**

Gaurav Suri

#### **Email**

[Gaurav.Suri@rbkc.gov.uk](mailto:Gaurav.Suri@rbkc.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.rbkc.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

IT Database for Environmental Health

**II.1.2) Main CPV code**

- 72212600 - Database and operating software development services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of a contract arrangement for IT Database for Environmental Health management system for collating, monitoring and reporting the activities related to enforcement within RBKC.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £387,954

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Customer & Resident-friendly Environmental Service Transformation (CREST) programme was established in 2018 'to join up the environmental enforcement and community engagement functions operating on streets, estates, in neighbourhoods and in parks, enabling staff to deliver a wider remit of enforcement and community engagement across the borough'.

A key activity to ensure the effective delivery of the CREST programme is to improve the technology offering across the teams.

The Tender seeks to secure a suitably placed provider to deliver the objective of the programme is 'to join up environmental enforcement and community engagement database. The new service will include 3 teams focussed on different elements of enforcement; Waste, Construction and Enforcement.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028618](#)

---

## **Section V. Award of contract**

### **Title**

IT Database for Environmental Health

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

NETCALL TECHNOLOGY LIMITED

Suite 203, Bedford Heights Brickhill Drive,

Bedford

MK41 7PH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £387,954

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

The Royal Court of Justice The Strand

London

WC2A 2LL

Country

United Kingdom