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Contract

IT Database for Environmental Health

Royal Borough of Kensington and Chelsea

F03: Contract award notice

Notice identifier: 2024/S 000-029536

Procurement identifier (OCID): ocds-h6vhtk-02ba1f

Published 16 September 2024, 12:22pm

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

London

W8 7NX

Contact

Gaurav Suri

Email

Gaurav.Suri@rbkc.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.rbkc.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Database for Environmental Health

II.1.2) Main CPV code

- 72212600 - Database and operating software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a contract arrangement for IT Database for Environmental Health management system for collating, monitoring and reporting the activities related to enforcement within RBKC.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £387,954

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Customer & Resident-friendly Environmental Service Transformation (CREST) programme was established in 2018 'to join up the environmental enforcement and community engagement functions operating on streets, estates, in neighbourhoods and in parks, enabling staff to deliver a wider remit of enforcement and community engagement across the borough'.

A key activity to ensure the effective delivery of the CREST programme is to improve the technology offering across the teams.

The Tender seeks to secure a suitably placed provider to deliver the objective of the programme is 'to join up environmental enforcement and community engagement database. The new service will include 3 teams focussed on different elements of enforcement; Waste, Construction and Enforcement.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028618](#)

Section V. Award of contract

Title

IT Database for Environmental Health

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 September 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NETCALL TECHNOLOGY LIMITED

Suite 203, Bedford Heights Brickhill Drive,

Bedford

MK41 7PH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £387,954

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

The Royal Court of Justice The Strand

London

WC2A 2LL

Country

United Kingdom