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Planning

## **Cloud Based Computerized Maintenance Management System**

National Library of Scotland

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-029533

Procurement identifier (OCID): ocds-h6vhtk-049b1d

Published 16 September 2024, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Library of Scotland

George IV Bridge

Edinburgh

EH1 1EW

#### **Contact**

Ramon Garcia Lopez

#### **Email**

[r.garcia@nls.uk](mailto:r.garcia@nls.uk)

#### **Telephone**

+44 1316233700

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nls.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11622](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11622)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cloud Based Computerized Maintenance Management System

Reference number

2024.25.007

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The National Library of Scotland (“the Library”) is planning a procurement exercise for a cloud based Computerized Maintenance Management System (CMMS) that includes service desk capabilities. The system must be compatible with tablet devices and able to integrate seamlessly with SFG20 via API. At this point the Library is seeking feedback from the industry to determine best practice in providing the appropriate product to deliver on the Library’s requirements.

The Library requires to demonstrate not only commercial “Best Value”, but also acknowledge the importance for structured, open and positive working relationships that will deliver a positive experience for all involved.

The Library currently uses ShireSystem’s cloud base Pirana and the contract is coming to an end in May 2025. It is anticipated that a new CMMS system will be required to replace the old one by March 2025 and will run for 5 - 10 years.

#### **II.1.5) Estimated total value**

Value excluding VAT: £150,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

57 George IV Bridge, Edinburgh EH1 1EW

### **II.2.4) Description of the procurement**

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#### **II.2.14) Additional information**

Please note this Notice is not a Call for Competition. Any future opportunities related to this requirement may be published on Public Contracts Scotland (PCS). By issuing this Request for Information (RFI), the Library does not make any commitment to procure any of the stated services. No other tender documentation is available at this time.

## **II.3) Estimated date of publication of contract notice**

20 December 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

If you are interested in participating in this RFI for the above mentioned service it would be appreciated if you could provide your views and comments by completing the questionnaire at Appendix A and return it direct to Neil Brown, Procurement and Contracts Officer by 12 noon on 24 October 2024 [n.brown@nls.uk](mailto:n.brown@nls.uk)

using the title "Planned Procurement – Cloud Based Computerized Maintenance Management System

#### **PIN PURPOSE**

As a means of determining the procurement strategy, giving consideration to how the contract should be packaged to comply with the public procurement legislation and scope of requirement, the purpose of the RFI is to seek views and information from the marketplace within the areas set out in this RFI.

We are looking for guidance in respect of the overall process, but in the first instance we are looking for direction in relation to present market and industry perceptions as to what is available for the Library's specific needs.

Information provided in response to this RFI will be used in the development of the procurement strategy and determining the scope, ensuring that any procurement route subsequently selected is attractive to the marketplace and provides a competitive tendering environment for the delivery of the requirement.

No single response will define the procurement strategy in totality, responses will however be used to inform the approach to market.

It is the sole discretion of the Library to use or disregard information, comments etc. provided in respect of any response and or future correspondence when compiling tender documentation.

This RFI summarises certain aspects of the scope of requirement and potential tender exercise.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=778124](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=778124).

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