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Not applicable

## **VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough**

VIVID

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-029520

Procurement identifier (OCID): ocds-h6vhtk-036a86

Published 19 October 2022, 5:12pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

VIVID

Peninsula House

Portsmouth

PO2 8HB

#### **Contact**

Mr Luke Stone

#### **Email**

[luke.stone@vividhomes.co.uk](mailto:luke.stone@vividhomes.co.uk)

#### **Telephone**

+44 1256368722

**Country**

United Kingdom

**Region code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

**Internet address(es)**

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

Reference number

DN633903

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Totland Close is a large block of flats in Farnborough. It comprises of 169 self-contained general needs flats. The flats are arranged in two blocks in a figure of eight formation. There are a number of services provided which are service charged, including CCTV, door entry system, concierge service, cleaning, and grounds maintenance, etc.

The key aspects of the service shall include the following:

1. Maintaining the Health & Safety requirements
2. General duties as requested by the client
3. Undertake training analysis of staff and implement required training programme
4. To take part in operational review meetings
5. Manage customer complaints in line with VIVID's Complaints Policy
6. Providing a safe place for our customers, staff and contractors

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-026549](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2)

Place of text to be modified

Closing date

Instead of

Date

21 October 2022

Local time

12:00pm

Read

Date

28 October 2022

Local time

12:00pm