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Contract

Library Management System for North Yorkshire Council

The North Yorkshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-029515

Procurement identifier (OCID): ocds-h6vhtk-0458eb

Published 16 September 2024, 10:19am

Section I: Contracting authority

I.1) Name and addresses

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Charlotte Stolarski

Email

Charlotte.Stolarski@northyorks.gov.uk

Telephone

+44 1609533450

Country

United Kingdom

Region code

UKE2 - North Yorkshire

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Library Management System for North Yorkshire Council

II.1.2) Main CPV code

- 72212160 - Library software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority wishes to award a Contract to one Supplier for a Library Management System. The System is to provide management of stock, library user records, transactions for issues, returns, renewals and reservations, manages related finance payments . It is also the front-facing public side of the service (public web-based catalogue) and supports self-service including account management and library user notifications. Further information can be found in the tender documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £276,374

II.2) Description

II.2.2) Additional CPV code(s)

- 48161000 - Library management system

II.2.3) Place of performance

NUTS codes

- UKE2 - North Yorkshire

II.2.4) Description of the procurement

The Authority wishes to award a Contract to one Supplier for a Library Management System. The System is to provide management of stock, library user records, transactions for issues, returns, renewals and reservations, manages related finance payments . It is also the front-facing public side of the service (public web-based catalogue) and supports self-service including account management and library user notifications.

II.2.5) Award criteria

Quality criterion - Name: Q1 - Project planning and implementation / Weighting: 4%

Quality criterion - Name: Q2 – Training / Weighting: 4%

Quality criterion - Name: Q3 – Ongoing support and maintenance / Weighting: 4%

Quality criterion - Name: Q4 - Suitability of LMS to NYC library service delivery model / Weighting: 4%

Quality criterion - Name: Q5 - Management Information governance and data capture / Weighting: 3%

Quality criterion - Name: Q6 – Future developments, roadmap and customer-led development / Weighting: 6%

Quality criterion - Name: Q7 – Social Value / Weighting: 5%

Quality criterion - Name: Technical / Weighting: 20%

Price - Weighting: 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015063](#)

Section V. Award of contract

Contract No

86683

Title

Library Management System for North Yorkshire Council

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Ltd

South Bank Central, 30 Stamford Street

London

SE19LQ

Email

bidsupport@civica.co.uk

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

01628868

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £276,374

Section VI. Complementary information

VI.3) Additional information

To access the tender documents you must register your organisation details on the YORtender (Merrell) system at <https://yortender.eu-supply.com/login.asp?B=YORTENDER>.

To view details of this opportunity, log into your account and click on “CTM Published Tenders” link. Select “Quote/tender ID” from the “Text filter” drop down menu, enter 86683 into the “with keyword” filter and click the green Search button. The opportunity should then appear in the list below.

Click the name of the opportunity which will give an overview of the opportunity and click “Accept” if you wish to accept the invitation to tender. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender there is a User Guide (pdf) on the home page. If you are having any technical issues there is a link to create a ticket as well as an e-mail address and telephone number on the phone page under the “Do you need technical support?” section

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

North Yorkshire Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

