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Contract

## **Library Management System for North Yorkshire Council**

The North Yorkshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-029515

Procurement identifier (OCID): ocds-h6vhtk-0458eb

Published 16 September 2024, 10:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Charlotte Stolarski

#### **Email**

[Charlotte.Stolarski@northyorks.gov.uk](mailto:Charlotte.Stolarski@northyorks.gov.uk)

#### **Telephone**

+44 1609533450

#### **Country**

United Kingdom

**Region code**

UKE2 - North Yorkshire

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Library Management System for North Yorkshire Council

#### **II.1.2) Main CPV code**

- 72212160 - Library software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority wishes to award a Contract to one Supplier for a Library Management System. The System is to provide management of stock, library user records, transactions for issues, returns, renewals and reservations, manages related finance payments . It is also the front-facing public side of the service (public web-based catalogue) and supports self-service including account management and library user notifications. Further information can be found in the tender documents.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £276,374

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48161000 - Library management system

#### **II.2.3) Place of performance**

NUTS codes

- UKE2 - North Yorkshire

#### **II.2.4) Description of the procurement**

The Authority wishes to award a Contract to one Supplier for a Library Management System. The System is to provide management of stock, library user records, transactions for issues, returns, renewals and reservations, manages related finance payments . It is also the front-facing public side of the service (public web-based catalogue) and supports self-service including account management and library user notifications.

#### **II.2.5) Award criteria**

Quality criterion - Name: Q1 - Project planning and implementation / Weighting: 4%

Quality criterion - Name: Q2 – Training / Weighting: 4%

Quality criterion - Name: Q3 – Ongoing support and maintenance / Weighting: 4%

Quality criterion - Name: Q4 - Suitability of LMS to NYC library service delivery model / Weighting: 4%

Quality criterion - Name: Q5 - Management Information governance and data capture / Weighting: 3%

Quality criterion - Name: Q6 – Future developments, roadmap and customer-led development / Weighting: 6%

Quality criterion - Name: Q7 – Social Value / Weighting: 5%

Quality criterion - Name: Technical / Weighting: 20%

Price - Weighting: 50%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015063](#)

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## **Section V. Award of contract**

### **Contract No**

86683

### **Title**

Library Management System for North Yorkshire Council

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Ltd

South Bank Central, 30 Stamford Street

London

SE19LQ

Email

[bidsupport@civica.co.uk](mailto:bidsupport@civica.co.uk)

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

01628868

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £276,374

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## Section VI. Complementary information

### VI.3) Additional information

To access the tender documents you must register your organisation details on the YORtender (Mercell) system at <https://yortender.eu-supply.com/login.asp?B=YORTENDER>.

To view details of this opportunity, log into your account and click on “CTM Published Tenders” link. Select “Quote/tender ID” from the “Text filter” drop down menu, enter 86683 into the “with keyword” filter and click the green Search button. The opportunity should then appear in the list below.

Click the name of the opportunity which will give an overview of the opportunity and click “Accept” if you wish to accept the invitation to tender. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender there is a User Guide (pdf) on the home page. If you are having any technical issues there is a link to create a ticket as well as an e-mail address and telephone number on the phone page under the “Do you need technical support?” section

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

North Yorkshire Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>



