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Tender

Provision of a Learning Management System

Cumberland Council

F02: Contract notice

Notice identifier: 2023/S 000-029507

Procurement identifier (OCID): ocds-h6vhtk-040887

Published 6 October 2023, 11:37am

Section I: Contracting authority

I.1) Name and addresses

Cumberland Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Miss Emma-Jane Gordon

Email

emmajane.gordon@cumberland.gov.uk

Telephone

+44 7836530524

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.cumberland.gov.uk/>

Buyer's address

<https://www.cumberland.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Learning Management System

Reference number

DN685699

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This procurement is led by Cumberland Council on behalf of both Cumberland Council and Westmorland & Furness Council. The councils are going to the market for a modern, innovative Learning Management System which is intuitive, modern and user-friendly. The system must provide a complete Learning Management System geared towards the needs of the councils.

II.1.5) Estimated total value

Value excluding VAT: £425,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

This procurement is led by Cumberland Council on behalf of both Cumberland Council and Westmorland & Furness Council. The councils are going to the market for a modern, innovative Learning Management System which is intuitive, modern and user-friendly. The system must provide a complete Learning Management System geared towards the needs of the councils.

The system must:

Provide access to a library of standard courses aligned to the needs of the council.

Allow courses to be tailored to suit specific groups and/or changing councils requirements.

Import existing customised courses and training materials

Provide a method of registering both internal and external users.

Provide a method of recording progress for all users.

Integrate easily with MS Teams to provide for online teaching and support.

Have a modern, accessible, adaptable, and intuitive user interface to enable all users to access the training courses regardless of ability - as a minimum the system must meet the requirements of EN 301 549.

Be accessible on all standard devices including mobile phones, tablets, laptops and desktop computers.

Provide real time reporting and monitoring of learner, groups, and courses.

Provide wrap around support for users, course leaders, and admin staff to enable a more person-centered approach to training and learning.

This procurement is to award two separate contracts, for the same system, with the same supplier one for each of the Councils. The Councils propose to enter into the contracts with the successful tenderer (service provider) for a maximum of five years. This is based on three years plus two optional extensions of up to twelve months each.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £425,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Suppliers wishing to express an interest and obtain access to the tender documents should go to www.the-chest.org.uk and click on current opportunities from the navigation area on the left of the screen. On the next screen enter the contract Reference (DN685699) in the box labelled 'contains' then click search. Click on the Blue link for the contract title to view the opportunity.

To express an interest you will need to login. If you are not already registered on the www.the-chest.org.uk you will need to return to the home page and click on Register. Register free link in the navigation area on the left of the screen. Registration is free of charge and your username and password will be emailed to you.

Cumberland Council is fully supportive of all aspects of diversity including ethnicity, race, religion, age, disability and sexual orientation. In this respect Cumberland Council welcomes expressions of interest from ethnic minority, disabled and other diverse business communities and the voluntary sector. Economic operators are therefore required to fully comply with all statutory obligations/applicable legislation and there will be

a requirement to participate in the authority's supplier audits on all aspects of diversity.

The contracting authority expressly reserves the right:

(i) not to award any contract as a result of the procurement process commenced by publication of this notice; and

(ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the contracting authority be liable for any costs incurred by the candidates. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers.

The contracting authority reserve the right to use any electronic portal during the life of the agreement.

The value provided in Section II.1.5 is only an estimate and is for the maximum contract length.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 November 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

London

Country

United Kingdom