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Contract

Non-Emergency Patient Transport - NHS Shropshire CCG, Telford & Wrekin CCG and Powys THB

NHS Midlands and Lancashire CSU on behalf of NHS Shropshire Telford and Wrekin CCG and Powys Teaching Health Board

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group

Powys Teaching Health Board

F03: Contract award notice

Notice identifier: 2021/S 000-029503

Procurement identifier (OCID): ocds-h6vhtk-029288

Published 26 November 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Midlands and Lancashire CSU on behalf of NHS Shropshire Telford and Wrekin CCG and Powys Teaching Health Board

Heron House, 120 Grove Road

Stoke on Trent

ST4 4LX

Contact

Hayley Smith

Email

h.smith27@nhs.net

Telephone

+44 782872500

Country

United Kingdom

NUTS code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://mlcsu.bravosolution.co.uk>

I.1) Name and addresses

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group

Halesfield 6, Halesfield

Telford

TF7 4BF

Contact

Hayley Smith

Email

h.smith27@nhs.net

Country

United Kingdom

NUTS code

UKG21 - Telford and Wrekin

Internet address(es)

Main address

<https://www.shropshiretelfordandwrekinccg.nhs.uk/>

I.1) Name and addresses

Powys Teaching Health Board

Glasbury House, Bronllys Hospital, Bronllys

Powys

LD3 0LU

Contact

Hayley Smith

Email

h.smith27@nhs.net

Country

United Kingdom

NUTS code

UKL24 - Powys

Internet address(es)

Main address

<http://www.powysthb.wales.nhs.uk/home>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport - NHS Shropshire CCG, Telford & Wrekin CCG and Powys THB

Reference number

STW-20-03

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services
 - EA27 - For non-emergency patient

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group and Powys Teaching Health Board have jointly awarded a contract for Non-Emergency Patient Transport Services (NEPTS) for eligible patients within the local healthcare population following a successful procurement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £34,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 34114122 - Patient-transport vehicles
- 60130000 - Special-purpose road passenger-transport services
- 85100000 - Health services
- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKG21 - Telford and Wrekin
- UKG22 - Shropshire CC
- UKL24 - Powys

Main site or place of performance

Services to be provided across the County of Shropshire and Powys.

II.2.4) Description of the procurement

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group and Powys Teaching Health Board have jointly awarded a contract for Non-Emergency Patient Transport Services (NEPTS) for eligible patients within the local healthcare population following a successful procurement.

A non-emergency transport service is provided for patients, both adults and children, who have a medical condition which prevents them from using other forms of transport to travel to and from healthcare appointments. It is not for people who require transport for financial or social reasons, or for

those requiring an immediate or emergency response.

The Non-Emergency Patient Transport Service will provide 24/7, 365 days per year transportation services to patients assessed as eligible for the service.

The objectives of the service are to:

— Provide transportation booking facilities e.g. telephone line, email, online system etc which are compliant with the accessible information standard.

- Provide a dedicated local booking team(s) for patients of Shropshire, Telford and Wrekin and Powys.
- Conduct patient eligibility assessments and manage demand on the service in line with commissioned activity levels.
- Determine patient's mobility and moving and handling requirements to identify the type of vehicle and specialist equipment to be used for transportation/movement.
- Determine patient's mental health needs for example determine the support a dementia patient would require.
- Provide vehicles and transport suitable for our eligible patients according to the patient medical condition/mobility.
- Provide patient transport management and liaison with the NHS providers to ensure integration and system flow.
- Provide local patient travel advice and sign-posting for patients assessed as not eligible to access the transportation service.

The CCG's are appointing a service provider to deliver this service for a period of 5 years with an optional 24 months extension available.

The successful provider will be required to sign the prevailing NHS Standard Contract for the service and accept all terms and conditions.

Please note this contract will service the newly created/merged organisations (previously) NHS Shropshire CCG and NHS Telford and Wrekin CCG from 1st April 2021 and Powys Teaching Health Board.

II.2.5) Award criteria

Quality criterion - Name: Overall Quality / Weighting: 60%

Cost criterion - Name: Overall Cost / Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002849](#)

Section V. Award of contract

Contract No

STW-20-03

Title

Non-Emergency Patient Transport Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2021

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

E-zec Medical Transport Services Ltd

Surrey

RH1 5YP

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £34,200,000

Section VI. Complementary information

VI.3) Additional information

NHS Midlands and Lancashire CSU conducted this procurement exercise as a central purchasing body for another NHS body with whom the successful bidder(s) will enter into contracts for the supply of the services.

This tender was conducted in line with the Public Contract Regulations 2015.

As the CCCs are a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No. 2) Regulations 2013 these Regulations also apply to this procurement.

VI.4) Procedures for review

VI.4.1) Review body

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group

Halesfield 6, Halesfield

Telford

TF7 4BF

Email

matthew.wilkinson@nhs.net

Country

United Kingdom

Internet address

<https://www.shropshiretelfordandwrekinccg.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group

Halesfield 6, Halesfield

Telford

TF7 4BF

Email

matthew.wilkinson@nhs.net

Country

United Kingdom

Internet address

<https://www.shropshiretelfordandwrekinccg.nhs.uk/>