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Contract

Awarded contract - Provision of a Hosted Integrated Financial Management System and Cashiering System

North Hertfordshire District Council

F03: Contract award notice

Notice identifier: 2023/S 000-029492

Procurement identifier (OCID): ocids-h6vhtk-03c6eb

Published 6 October 2023, 10:20am

Section I: Contracting authority

I.1) Name and addresses

North Hertfordshire District Council

Council Offices, Gernon Road

Letchworth Garden City

SG6 3JF

Contact

The Procurement Officer

Email

procurement.team@north-herts.gov.uk

Telephone

+44 01462474000

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.north-herts.gov.uk

Buyer's address

www.supplyhertfordshire.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Awarded contract - Provision of a Hosted Integrated Financial Management System and Cashiering System

Reference number

NH504611804

II.1.2) Main CPV code

- 48442000 - Financial systems software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This contract has been awarded - North Hertfordshire Council invites tenders from suitably qualified and experienced potential contractors to provide a Cloud Hosted integrated Financial Management and Income Management system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48442000 - Financial systems software package
- 48781000 - System management software package
- 48000000 - Software package and information systems
- 48612000 - Database-management system
- 48812000 - Financial information systems
- 48331000 - Project management software package
- 48600000 - Database and operating software package
- 79412000 - Financial management consultancy services
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 72212440 - Financial analysis and accounting software development services
- 48441000 - Financial analysis software package

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The Council is seeking to procure a modern, user-friendly Cloud based, fully hosted Financial Management and Income Management system with integration, efficient workflows, dashboards, real time Management information and flexible functionality tailored to users' needs. The Council invites tenders from suitably qualified and experienced potential contractors to provide a Cloud Hosted integrated Financial Management and Income Management system. The Council considers that this procurement is not suitable for dividing into lots. This is because the Council requires an integrated system capable of fulfilling all required functions and providing efficiencies through the integration. The Council currently has two separate contracts to fulfil this requirement:- a contract with Capita IBs for a Financial Management System comprising of General Ledger, Purchase Ordering, Purchase Ledger, Sales Ledger, Authorisation and Workflow. This contract expires on 31/07/2024.- a separate contract with Civica for the provision of an Income Management (Cashiering) system including an E-Store for customers. This contract expires on 31/03/2024. The Council requires the new contract to allow for a phased implementation to ensure that the Income Management module is able to go live on 01/04/2024, with the migration from the old Financial Management System to complete by 01/08/2024.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Various Optional Modules

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Procurement of financial management and Income management system

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013022](#)

Section V. Award of contract

Contract No

NH504611804

Title

Provision of an Integrated Financial Management System and Income Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 October 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Technology One UK limited

Fourth Floor, Abbotts House, Abbey Street, Reading, Berkshire

Reading

RG1 3BD

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Internet address

<http://www.technologyonecorp.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,333,980

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £90,000

Proportion: 8 %

Short description of the part of the contract to be subcontracted

Payment Gateway and Credit and debit card processing services will be provided by Windcave.

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

North Hertfordshire District Council

Council Offices Gernon Road

Letchworth Garden City Hertfordshire

SG63JF

Email

procurement.team@north-herts.gov.uk

Telephone

+44 1462474000

Country

United Kingdom

Internet address

<https://www.north-herts.gov.uk/>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

100 St. Paul's Churchyard

London

EC4M 8BU

Email

info@cedr.com

Telephone

+44 02075366000

Fax

+44 02075366001

Country

United Kingdom

Internet address

<https://www.cedr.com>