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Contract

## **Awarded contract - Provision of a Hosted Integrated Financial Management System and Cashiering System**

North Hertfordshire District Council

F03: Contract award notice

Notice identifier: 2023/S 000-029492

Procurement identifier (OCID): ocds-h6vhtk-03c6eb

Published 6 October 2023, 10:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Hertfordshire District Council

Council Offices, Gernon Road

Letchworth Garden City

SG6 3JF

#### **Contact**

The Procurement Officer

#### **Email**

[procurement.team@north-herts.gov.uk](mailto:procurement.team@north-herts.gov.uk)

#### **Telephone**

+44 01462474000

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.north-herts.gov.uk](http://www.north-herts.gov.uk)

Buyer's address

[www.supplyhertfordshire.uk](http://www.supplyhertfordshire.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Awarded contract - Provision of a Hosted Integrated Financial Management System and Cashiering System

Reference number

NH504611804

**II.1.2) Main CPV code**

- 48442000 - Financial systems software package

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

This contract has been awarded - North Hertfordshire Council invites tenders from suitably qualified and experienced potential contractors to provide a Cloud Hosted integrated Financial Management and Income Management system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48442000 - Financial systems software package
- 48781000 - System management software package
- 48000000 - Software package and information systems
- 48612000 - Database-management system
- 48812000 - Financial information systems
- 48331000 - Project management software package
- 48600000 - Database and operating software package
- 79412000 - Financial management consultancy services
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 72212440 - Financial analysis and accounting software development services
- 48441000 - Financial analysis software package

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

The Council is seeking to procure a modern, user-friendly Cloud based, fully hosted Financial Management and Income Management system with integration, efficient workflows, dashboards, real time Management information and flexible functionality tailored to users' needs. The Council invites tenders from suitably qualified and experienced potential contractors to provide a Cloud Hosted integrated Financial Management and Income Management system. The Council considers that this procurement is not suitable for dividing into lots. This is because the Council requires an integrated system capable of fulfilling all required functions and providing efficiencies through the integration. The Council currently has two separate contracts to fulfil this requirement:- a contract with Capita IBs for a Financial Management System comprising of General Ledger, Purchase Ordering, Purchase Ledger, Sales Ledger, Authorisation and Workflow. This contract expires on 31/07/2024.- a separate contract with Civica for the provision of an Income Management (Cashiering) system including an E-Store for customers. This contract expires on 31/03/2024. The Council requires the new contract to allow for a phased implementation to ensure that the Income Management module is able to go live on 01/04/2024, with the migration from the old Financial Management System to complete by 01/08/2024.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Various Optional Modules

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Procurement of financial management and Income management system

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-013022](#)

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## **Section V. Award of contract**

### **Contract No**

NH504611804

### **Title**

Provision of an Integrated Financial Management System and Income Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Technology One UK limited

Fourth Floor, Abbots House, Abbey Street, Reading, Berkshire

Reading

RG1 3BD

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Internet address

<http://www.technologyonecorp.co.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,333,980

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £90,000

Proportion: 8 %

Short description of the part of the contract to be subcontracted

Payment Gateway and Credit and debit card processing services will be provided by Windcave.

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North Hertfordshire District Council

Council Offices Gernon Road

Letchworth Garden City Hertfordshire

SG63JF

Email

[procurement.team@north-herts.gov.uk](mailto:procurement.team@north-herts.gov.uk)

Telephone

+44 1462474000

Country

United Kingdom

Internet address

<https://www.north-herts.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

100 St. Paul's Churchyard

London

EC4M 8BU

Email

[info@cedr.com](mailto:info@cedr.com)

Telephone

+44 02075366000

Fax

+44 02075366001

Country

United Kingdom

Internet address

<https://www.cedr.com>