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Planning

Housing Related Support Services (2026)

Coventry City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-029482

Procurement identifier (OCID): ocds-h6vhtk-052b74 ([view related notices](#))

Published 3 June 2025, 12:56pm

Scope

Reference

COV - 21558

Description

This contract is for the provision of housing related support services including:

Lot 1: Temporary Accommodation Support

- Target Groups: Families and singles
- Specification: Support can be flexed across the two cohorts to reflect fluctuating demand.
 - Minimum Support: 150 singles, 100 families
 - Support Hours: 750 hours

Lot 2: Complex Needs Provision (Over 25)

- Target Group: Individuals over 25 with complex needs, including ex-offenders

- Services Provided:

- o Prevention, crisis, and sustainment support

- o Complex Needs Hub providing Information, Advice, and Guidance (IAG) on homelessness and tenancy sustainment

- o Outreach support for newly settled individuals

- o 100 units of accommodation

- o SWEP management response

- o Emergency off-the-street accommodation for rough sleepers

Lot 3: Under 25s Provision

- Target Group: Individuals under 25

- Services Provided:

- o Prevention, crisis, and sustainment support

- o Under 25s Hub providing IAG on homelessness and tenancy sustainment

- o Outreach support as part of a prevention offer and for newly settled individuals

- o 50 units of accommodation for those under 25 (funded via housing benefit)

Lot 4: Families Provision

- Target Group: Families

- Services Provided:

- o Prevention and sustainment support
- o Hub provision providing prevention and tenancy sustainment support
- o Outreach support as part of a prevention offer and for newly settled families

Lot 5: Women Provision

- Target Group: Women
- Services Provided:
 - o Prevention, crisis, and sustainment support
 - o 20-25 units of accommodation (funded via Housing Benefit)
 - o Outreach support as part of a prevention offer and for newly settled women

The proposed contract for 2026 aims to provide comprehensive support across various cohorts, addressing the needs of families, singles, individuals with complex needs, under 25s, and women. The flexible support structure and targeted interventions are designed to reflect fluctuating demands and ensure effective service delivery.

Total value (estimated)

- £14,814,000 excluding VAT
- £17,776,800 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2032
- 6 years

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKG33 - Coventry

Engagement

Engagement deadline

31 July 2025

Engagement process description

Market Engagement Event

Agenda:

*Background and contexts

*Rational for contract make up

*Contract overview

*Considerations (insurance etc)

*Questions

Venue: ACC, 7Lamb street , Coventry

Date: 17th June 2025

Time: 10am -12 pm (please arrive 15 minutes before for sign in)

Maximum of two attendees per organisation

If you would like to attend this event, please email Sophie Hall (Housing and Homelessness Commissioning and Partnerships Lead) on sophie.hall@coventry.gov.uk by the 11th June 2025 confirming the following details of your organisation's attendees

*Name of organisation

*Name of attendees and their position within the organisation

*Attendees email address

*Attendees phone number

Please note no refreshments will be provided and parking on site is not available.

Contracting authority

Coventry City Council

- Public Procurement Organisation Number: PMJC-6861-XJPP

Council House, Earl Street

Coventry

CV1 5RR

United Kingdom

Email: ProcurementContracts@coventry.gov.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government