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Tender

## **Information, Advice and Guidance Service**

Isle of Wight Council

F02: Contract notice

Notice identifier: 2022/S 000-029473

Procurement identifier (OCID): ocds-h6vhtk-037712

Published 19 October 2022, 2:59pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

#### **Contact**

Mrs Claire Sarr

#### **Email**

[claire.sarr@iow.gov.uk](mailto:claire.sarr@iow.gov.uk)

#### **Telephone**

+44 1983821000

#### **Country**

United Kingdom

**Region code**

UKJ34 - Isle of Wight

**Internet address(es)**

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Information, Advice and Guidance Service

Reference number

DN637659

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Isle of Wight Council ("the Authority") invites Tenders from suitably qualified suppliers ("Potential

Suppliers") for the provision of an Information, Advice and Guidance Service ("IAG").

#### **II.1.5) Estimated total value**

Value excluding VAT: £919,320

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ34 - Isle of Wight

#### **II.2.4) Description of the procurement**

The Isle of Wight Council ("the Authority") are seeking to deliver an Information, Advice and Guidance Service ("IAG").

The Authority and its partners are committed to providing a universal high quality consistent and integrated IAG service. This service will play an important role in promoting wellbeing, improving wellbeing and protecting wellbeing. The IAG service helps people access information and advice which supports them to better respond to; debt, housing, health and wellbeing, welfare and benefits, employment, caring and care options, consumer rights, legal advice and other IAG issues.

The service is delivered in a way which assists people in; avoiding crisis and empowers people with tools to support them in maximising their independence and developing positive strategies for self-help and financial resilience.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.6) Estimated value**

Value excluding VAT: £919,320

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 July 2023

End date

30 June 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of the contract shall be 1st July 2023 until 30th June 2026 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The estimated value set out in this contract notice is the total value for the initial term and the possible extension option(s).

The contract start and end date listed in this contract notice is for the full potential duration of the contract including possible extension option(s).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 November 2022

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

30 November 2022

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Prior to awarding the contract the Authority shall observe a 10 day stand still period.