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Tender

Information, Advice and Guidance Service

Isle of Wight Council

F02: Contract notice

Notice identifier: 2022/S 000-029473

Procurement identifier (OCID): ocds-h6vhtk-037712

Published 19 October 2022, 2:59pm

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Claire Sarr

Email

claire.sarr@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information, Advice and Guidance Service

Reference number

DN637659

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council ("the Authority") invites Tenders from suitably qualified suppliers ("Potential

Suppliers") for the provision of an Information, Advice and Guidance Service ("IAG").

II.1.5) Estimated total value

Value excluding VAT: £919,320

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council ("the Authority") are seeking to deliver an Information, Advice and Guidance Service ("IAG").

The Authority and its partners are committed to providing a universal high quality consistent and integrated IAG service. This service will play an important role in promoting wellbeing, improving wellbeing and protecting wellbeing. The IAG service helps people access information and advice which supports them to better respond to; debt, housing, health and wellbeing, welfare and benefits, employment, caring and care options, consumer rights, legal advice and other IAG issues.

The service is delivered in a way which assists people in; avoiding crisis and empowers people with tools to support them in maximising their independence and developing positive strategies for self-help and financial resilience.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £919,320

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2023

End date

30 June 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be 1st July 2023 until 30th June 2026 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The estimated value set out in this contract notice is the total value for the initial term and the possible extension option(s).

The contract start and end date listed in this contract notice is for the full potential duration of the contract including possible extension option(s).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 November 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

30 November 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Prior to awarding the contract the Authority shall observe a 10 day stand still period.