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Contract

GGC0859 Family Wellbeing Support Worker Programme

NHS Greater Glasgow and Clyde

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-029460

Procurement identifier (OCID): ocds-h6vhtk-047276

Published 13 September 2024, 3:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Contact

Yvonne Wallace

Email

Yvonne.Wallace5@ggc.scot.nhs.uk

Telephone

+44 1412015388

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsqgc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GGC0859 Family Wellbeing Support Worker Programme

Reference number

GGC0859

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Greater Glasgow & Clyde (NHSGGC), on behalf of Glasgow City Health and Social Care Partnership, is seeking dynamic organisations or partnerships of organisations, to deliver the Family Wellbeing Support Worker (FWSW) service which is a key element of the Whole Family Wellbeing Fund - Primary Care programme.

The programme will work with families registered with the specified GP practices. These practices are all in areas of deprivation and include population groups who experience significant health and social inequalities. The programme will have the fundamental aim of providing support and building capacity at both individual and family levels.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,683,172

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

The Family Wellbeing Support Worker (FWSW) service is a key element of the Whole Family Wellbeing Fund - Primary Care programme.

The programme will work with families registered with the specified GP practices. These practices are all in areas of deprivation and include population groups who experience significant health and social inequalities. The programme will have the fundamental aim of providing support and building capacity at both individual and family levels.

Family Wellbeing Support Workers will be embedded in their allocated GP Practice and provide support to families within the GP Practice population. Work will flow from the GP practice including any members of the practice team (e.g. GP, Health Visitor, Community Link Worker, etc.).

Whilst there are no strict referral criteria, the service will focus on supporting families with children/young people where the family need some additional support. A family member must be registered with the participating GP practice. Referral reasons can be varied and a holistic approach to working with a person/family is adopted. The workforce should be multi-skilled in supporting individuals and families with non-clinical issues aiming to mitigate the social determinants of health. The FWSW service will have no restrictions on the duration of support. Dependant on need, this can range from one appointment to support lasting several months.

There will be high demand for the programme so prioritisation and effective caseload management will be crucial while working with people one to one and, potentially for a small part of the role, delivering group work.

Each FWSW will be assigned a main GP practice however they may be required to cover other GP practices at times when the service requires.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract will be awarded for 18months with an option to extend 4 x 12 months dependent on funding availability.#

Funding is unpredictable and contract value may fluctuate. Should additional funding be made available the additional service delivery will be awarded to the successful supplier without further competition (within the confines of the Regulations).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-019428](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 September 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

Includem

Unit 6000, Academy Office Park, Gower Street

Glasgow

G51 1PR

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,683,172

Total value of the contract/lot: £1,683,172

Section VI. Complementary information

VI.3) Additional information

(SC Ref:777921)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk>