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Planning

Integrated Housing Management System

Sandwell Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-029428

Procurement identifier (OCID): ocds-h6vhtk-0520f9 ([view related notices](#))

Published 3 June 2025, 10:55am

Scope

Reference

SMBC 25013

Description

Sandwell Metropolitan Borough Council (SMBC) housing department is seeking to purchase fully integrated IT solutions for its housing management, asset management, lettings and homelessness, property services and repairs / maintenance management functions.

The aim is to efficiently consolidate and integrate solutions, onto a modern Cloud-based platform to leverage efficiencies and increase customer satisfaction.

Commercial tool

Establishes a framework

Total value (estimated)

- £3,300,000 excluding VAT
- £3,960,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

18 July 2025

Engagement process description

Suppliers and other interested parties should register interest by replying to the contact on this notice.

This notice is issued to provide and gather information only and does not constitute a call for competition. The information contained within this Notice, or in any communication made between SMBC and any supplier (in relation to this requirement), must not be assumed as creating a contract or agreement.

SMBC shall have no liability for any costs, however incurred, by those attending any information days, attendance at meetings, or involvement in the proposed procurement process.

Supplier Engagement Session / Open Day

An on-site session, at our Sandwell Council offices, is currently being planned for July 2025. This will provide an opportunity for any interested suppliers, across all 4 procurement Lots, to attend. This will be a facilitated session where background to the project will be provided by way of a short presentation, with some detail from each of the specified procurement lots. There will be time for questions and answers in this session and, for those unable to attend in person, a Teams/Zoom link will be provided so that the session can be accessed remotely if required/preferred.

For suppliers requiring an invite, to the supplier engagement session, please register your details by email to scott_ashwood@sandwell.gov.uk

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Sandwell Metropolitan Borough Council

- Public Procurement Organisation Number: PJHD-8764-YRJJ

Sandwell Council House, Freeth Street

Oldbury

B69 3DE

United Kingdom

Contact name: Scott Ashwood

Email: scott_ashwood@sandwell.gov.uk

Region: UKG37 - Sandwell

Organisation type: Public authority - central government