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Contract

## **ESCC JC Translation and Interpreting Framework**

East Sussex County Council

F03: Contract award notice

Notice identifier: 2021/S 000-029425

Procurement identifier (OCID): ocds-h6vhtk-02ac1c

Published 26 November 2021, 10:38am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Sussex County Council

County Hall, St Annes Crescent

Lewes

BN7 1UE

#### **Contact**

James Cooper

#### **Email**

[james.cooper@eastsussex.gov.uk](mailto:james.cooper@eastsussex.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ22 - East Sussex CC

**Internet address(es)**

Main address

<https://www.eastsussex.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ESCC JC Translation and Interpreting Framework

Reference number

ESCC - 032576

#### **II.1.2) Main CPV code**

- 79540000 - Interpretation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

East Sussex County Council ('ESCC') is acting as lead authority for a multi-supplier framework to provide community interpreting, translation and bi-lingual advocacy services, enabling public sector bodies to meet their commitment to delivering accessible services to the communities of East Sussex, West Sussex, Brighton and Hove and Surrey (the 'Framework'). The services will be split into 6 Lots and will be available to use by the authorities listed under Section VI.3 (Additional Information) of this Contract Notice and Schedule 6 of the Framework Agreement.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.1) Title**

Face to face Interpreting Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Telephone & Video Interpreting Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Face-to-Face Non-spoken Interpreting Services for People with Sensory Impairment

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Video Interpreting for British Sign language Users

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Translation, Transcription and Ancillary Services

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Bi-lingual Advocacy Support Services

Lot No



6

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services
- 85000000 - Health and social work services
- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKJ28 - West Sussex (North East)
- UKJ27 - West Sussex (South West)
- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ22 - East Sussex CC
- UKJ21 - Brighton and Hove

### **II.2.4) Description of the procurement**

As detailed in the procurement documents

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-009387](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Face to Face Interpreting Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

DA Languages Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Thebigword Group Limited

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services T/A Premium Linguistic Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sussex Interpreting Services

Brighton

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vandu Language Services Limited

Lewes

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Telephone and Video Interpreting Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Thebigword Group Limited

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services T/A Premium Linguistic Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Sussex Interpreting Services

Brighton

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Migrant Help Trading Limited T/A Clear Voice Interpreting Services

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vandu Language Services Limited

Lewes

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC



The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

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**Section V. Award of contract**

**Lot No**

3

**Title**

Face to Face Non Spoken Interpreting Services for People With Sensory Impairment

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

23 November 2021

**V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Sign Solutions (SLIA) Ltd

Redditch

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services T/A Premium Linguistic Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Royal Association for Deaf People

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Action Deafness

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Video Interpreting for British Sign Language Users

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

DA Languages Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services T/A Premium Linguistic Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sign Solutions (SLIA) Ltd

Redditch

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Action Deafness

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Involve Visual Collaboration Ltd

Westbrook

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Translation, Transcription and Ancillary Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Thebigword Group Limited

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Vandu Language Services Limited

Lewes

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services T/A Premium Linguistic Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Language Line Limited



London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

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### **Section V. Award of contract**

#### **Lot No**

6

#### **Title**

Bi-Lingual Advocacy Support Services

A contract/lot is awarded: No

#### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

As a Framework there is no guaranteed spend. An estimated spend of £15,000,000 has been stated but this is not guaranteed. 5 Lots have been awarded and we have therefore suggested that a maximum of £3,000,000 will be spent through each Lot. Again there is no guarantee of this spend in each Lot as some Lots may get more or less usage than others.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

East Sussex County Council

Lewes

Email

[philip.baker@eastssuex.gov.uk](mailto:philip.baker@eastssuex.gov.uk)

Country

United Kingdom