

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029418-2024>

Tender

FSCS501 Infor & Professional Advantage Support and Maintenance

Financial Services Compensation Scheme

F02: Contract notice

Notice identifier: 2024/S 000-029418

Procurement identifier (OCID): ocds-h6vhtk-049ace

Published 13 September 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

Email

procurement@fscs.org.uk

Telephone

+44 2073758175

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.delta-esourcing.com/delta>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-of-information-technology-software./4J7WT359K2>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-of-information-technology-software./4J7WT359K2>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FSCS501 Infor & Professional Advantage Support and Maintenance

Reference number

FSCS501

II.1.2) Main CPV code

- 72267100 - Maintenance of information technology software

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of support, maintenance and consultancy services for the following FSCS Finance applications:

- i.Support and maintenance for FSCS' Azure cloud instances of SunSystems, iPOS and associated applications based on current service model
- ii.SunSystems and iPOS system upgrades to include any associated training where appropriate.

II.1.5) Estimated total value

Value excluding VAT: £280,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72267000 - Software maintenance and repair services

- 72261000 - Software support services
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Provision of support, maintenance and consultancy services for the following FSCS Finance applications:

- i.Support and maintenance for FSCS' Azure cloud instances of SunSystems, iPOS and associated applications based on current service model
- ii.SunSystems and iPOS system upgrades to include any associated training where appropriate.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £280,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

FSCS reserves the right to extend the contract 5 times by up to 12 months on each occasion, potentially making it a maximum term of 7 years (84 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/E8FV2N5AP2>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 October 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 October 2024

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 84 months

VI.2) Information about electronic workflows

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Maintenance-of-information-technology-software./4J7WT359K2>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/4J7WT359K2>

GO Reference: GO-2024913-PRO-27702276

VI.4) Procedures for review

VI.4.1) Review body

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

Telephone

+44 2073758175

Country

United Kingdom

