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Awarded contract

Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

Transport for Wales

F03: Contract award notice

Notice reference: 2021/S 000-029418

Published: 26 November 2021, 9:45am

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

Email

procurement@tfw.wales

Telephone

+44 2921673434

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://trc.cymru>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport related services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

Reference number

TfWC000511.00

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Transport for Wales (TfW) has procured a Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS) for use predominantly on TfW trains (mobile) with the option to extend to static properties on the Wales and Borders Rail Network, if required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £390,363

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

TfW requires a cost-effective efficient Electronic Point of Sale (EPOS) system and devices that can undertake back office functionality which includes the ability to analyse stock levels and place orders.

TfW has procured a supplier who can provide an EPOS and CEWS proposal including both hardware and software to support retail and complimentary sales, in multiple sales locations primarily onboard trains (mobile service required) and at stations on the Wales and Borders Rail Network.

The device handles the mobile point of sale functionality for operation onboard and on-the ground at fixed locations, as required. The system is able to provide and manage all end/start of the day process as well as linking to TfW's back-office function with an automated and manual data transfer for ordering and cash management.

A dedicated account manager and a helpdesk service is required for the duration of the contract.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016799](#)

Section V. Award of contract

Contract No

C000511.00

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ECR Retail Systems

Church House, Church Lane

Kings Langley

WD48JP

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £390,363

Section VI. Complementary information

VI.3) Additional information

(WA Ref:115489)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom