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Contract

## **Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)**

Transport for Wales

F03: Contract award notice

Notice identifier: 2021/S 000-029418

Procurement identifier (OCID): ocds-h6vhtk-02c911

Published 26 November 2021, 9:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

#### **Email**

[procurement@tfw.wales](mailto:procurement@tfw.wales)

#### **Telephone**

+44 2921673434

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://trc.cymru>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA50685](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Transport related services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS)

Reference number

TfWC000511.00

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Transport for Wales (TfW) has procured a Catering EPOS (Electronic Point of Sale) and Warehousing System (CEWS) for use predominantly on TfW trains (mobile) with the option to extend to static properties on the Wales and Borders Rail Network, if required.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £390,363

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48110000 - Point of sale (POS) software package
- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

TfW requires a cost-effective efficient Electronic Point of Sale (EPOS) system and devices that can undertake back office functionality which includes the ability to analyse stock levels and place orders.

TfW has procured a supplier who can provide an EPOS and CEWS proposal including both hardware and software to support retail and complimentary sales, in multiple sales locations primarily onboard trains (mobile service required) and at stations on the Wales and Borders Rail Network.

The device handles the mobile point of sale functionality for operation onboard and on-the ground at fixed locations, as required. The system is able to provide and manage all end/start of the day process as well as linking to TfW's back-office function with an automated and manual data transfer for ordering and cash management.

A dedicated account manager and a helpdesk service is required for the duration of the contract.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016799](#)

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## **Section V. Award of contract**

### **Contract No**

C000511.00

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ECR Retail Systems

Church House, Church Lane

Kings Langley

WD48JP

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £390,363

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:115489)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom