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Not applicable

AQP Adult Direct Access MSK Physiotherapy service and First Contact Practitioner (FCP) MSK Assessment Service

NHS Frimley Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-029415

Procurement identifier (OCID): ocids-h6vhtk-047d9b

Published 13 September 2024, 2:00pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Frimley Integrated Care Board

Windsor

SL4 3DP

Email

scwcsu.cbprocurement@nhs.net

Country

United Kingdom

Region code

UKJ37 - North Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.frimley.icb.nhs.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AQP Adult Direct Access MSK Physiotherapy service and First Contact Practitioner (FCP) MSK Assessment Service

Reference number

DAC1

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Frimley ICB ("the Commissioner") sought to commission Healthshare Ltd to provide an AQP Adult Direct Access MSK Physiotherapy service and First Contact Practitioner (FCP) MSK Assessment Service, for patients in the North-East Hampshire & Farnham geographical locality of Frimley ICB.

AQP Adult Direct Access MSK Physiotherapy service: Patient population covered is North-East Hampshire and Farnham place. Referrals are via GP. The referring GPs prioritise patients as either routine or urgent. The provider carries out an initial face-to-face clinical assessment with the patient, during which a treatment plan is discussed and agreed. For referrals accepted into the service, a package of care is provided consisting of the necessary treatment required to meet the individual clinical needs of the patient. This may include but is not limited to: advice & education, provision of literature, acupuncture, manual therapy, electrotherapy, exercise programmes, soft tissue mobilisation or back care advice. Follow-ups are provided. Group exercise programmes are permitted as part of the treatment.

First Contact Practitioner (FCP) MSK Assessment Clinic: A community-based physiotherapy service benefitting patients with musculoskeletal conditions, who are able to be assessed and treated by a physiotherapist without an initial GP appointment. The service is delivered from participating GP Practice locations within the North-East Hampshire and Farnham locality of Frimley ICB. Patients with musculoskeletal conditions will be seen and assessed by the extended scope practitioner (ESP) who will make good use of pre-existing services such as exercises courses.

Patients would expect to be seen within five days, preferably within one to two days of them first contacting the practice. Following assessment the ESP will, as appropriate: • Treat or advise on the day and provide a suitable exercise sheet and management plan

- Recommend a locally available exercise course
- Refer on to the existing AQP Provider for an appropriate course of treatment.
- Perform a joint injection (knee, shoulder, hand or wrist) working under a protocol agreed with Salus.
- Refer for imaging (x-ray, ultrasound, MRI) subject to countersignature by a GP
- Refer to a secondary care orthopaedic consultant subject to countersignature by a GP
- Identify problems that are more likely to have a cause which comes under the heading of rheumatology and request appropriate blood tests using a locally agreed protocol. These cases will be discussed with a GP
- Identify any "red flag" symptoms, and discuss with the duty doctor on the day.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-021759](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded.