This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/029389-2021">https://www.find-tender.service.gov.uk/Notice/029389-2021</a>

Tender

# SPS 2480 - Revenues and Benefits Software Solutions System with Hosting Service

Royal Borough of Greenwich

F02: Contract notice

Notice identifier: 2021/S 000-029389

Procurement identifier (OCID): ocds-h6vhtk-02fa3c

Published 25 November 2021, 5:47pm

The closing date and time has been changed to:

31 January 2022, 12:00pm

See the change notice.

## **Section I: Contracting authority**

## I.1) Name and addresses

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

**SE18 6HQ** 

#### Contact

Mr William Jabang

#### **Email**

William.Jabang@royalgreenwich.gov.uk

### Country

**United Kingdom** 

#### **NUTS** code

UKI51 - Bexley and Greenwich

### Internet address(es)

Main address

http://www.royalgreenwich.gov.uk/

Buyer's address

http://www.royalgreenwich.gov.uk/

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://royalgreenwich.proactishosting.com/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://royalgreenwich.proactishosting.com/

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

SPS 2480 - Revenues and Benefits Software Solutions System with Hosting Service

Reference number

DN583604

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

### II.1.4) Short description

The contract is for the provision of a Revenues and Benefits Software Systems Solution including a Document Management system with hosting and associated services.

### II.1.5) Estimated total value

Value excluding VAT: £2,700,000

## II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 72250000 System and support services
- 72260000 Software-related services

#### II.2.3) Place of performance

**NUTS** codes

UKI51 - Bexley and Greenwich

#### II.2.4) Description of the procurement

The contract is for the provision of a Revenues and Benefits Software Systems Solution including a Document Management system with hosting and associated services which

covers the line of business systems and associated residents services, the hosting of those systems and the implementation of those systems including the implementation of the hosting solution.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £2,700,000

### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Nο

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: Yes

Description of options

The contract length is initially for a period of 7 years and Royal Greenwich reserves the right to extend it on the same terms for a further period or periods of up to 36 months making a total possible contract period of 10 years.

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2.14) Additional information

Suppliers will be required to deliver social value as part of the delivery of the contract.

## Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

## III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

## III.2) Conditions related to the contract

### III.2.2) Contract performance conditions

Stated in the tender documents

## Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

10 January 2022

Local time

12:00pm

Changed to:
Date
31 January 2022
Local time
12:00pm
See the <u>change notice</u> .
IV.2.4) Languages in which tenders or requests to participate may be submitted
English
IV.2.6) Minimum time frame during which the tenderer must maintain the tender
Duration in months: 9 (from the date stated for receipt of tender)
IV.2.7) Conditions for opening of tenders  Date
Date
Date  10 January 2022
Date  10 January 2022  Local time
Date  10 January 2022  Local time  2:00pm
Date  10 January 2022  Local time  2:00pm  Place
Date  10 January 2022  Local time  2:00pm  Place  Electronic process

## **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.3) Additional information

This procurement will be managed electronically via the RBG Proactis e- tendering Suite. To

participate in this procurement, participants shall first be registered on the eTendering Suite.

If bidders have not yet registered on the eTendering Suite, this can be done online at

https://royalgreenwich.proactishosting.com/ and click on the tab 'supplier registration'.

Note: registration may take some time, therefore, please ensure that you allow enough time

to register. Full instructions for registration and use of the system can be found at

https://supplierhelp.due-north.com/ For technical assistance on use of the eSourcing Suite,

please contact Proactis Helpdesk Freephone: 0345 0103503.

Once registration is completed, the registered user will receive a notification email to alert

them that this has been done. A registered user can express an interest for a specific procurement. This is done by looking at the opportunity's section and selecting the contract

you want to tender for.

As a user of the e-Tendering Suite, you will have access to Proactis e-Portal email messaging

service which facilitates all messages sent to you and from you in relation to any specific

Tender event. Please note it is your responsibility to access these emails on a regular basis to

ensure you have sight of all relevant information applicable to this opportunity. All

communications relating to this tender exercise must be via e-portal messaging system. No direct emails to officers will be answered unless you are having problems communicating

through the portal. This process aims to improve audit trails as well as avoid duplication.

Please note, social value considerations are included in this contract. Details are stated in the tender documents.

## VI.4) Procedures for review

#### VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Royal Borough of Greenwich has incorporated a minimum 10 calendar day standstill period

after notification to unsuccessful applicants of the award decision

## VI.4.4) Service from which information about the review procedure may be obtained

Royal Borough of Greenwich

The Woolwich Centre, 35 Wellington Street

London

SE18 6HQ

Country

United Kingdom