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Tender

Trust wide Telephony solution

Basildon University Hospital

F02: Contract notice

Notice identifier: 2021/S 000-029387

Procurement identifier (OCID): ocds-h6vhtk-02fa3a

Published 25 November 2021, 5:34pm

Section I: Contracting authority

I.1) Name and addresses

Basildon University Hospital

Nethermayne

Nethermayne

SS165NL

Contact

Kim Hillman

Email

kim.hillman1@nhs.net

Telephone

+44 1268524900

Country

United Kingdom

NUTS code

UKH37 - Essex Thames Gateway

Internet address(es)

Main address

<https://www.mse.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Trust wide Telephony solution

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Mid and South Essex NHS Foundation Trust (MSEFT) (the "Authority") wishes to procure a contract for the provision of a complete telephony solution to replace all existing on premise telephony and contact centre systems.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH37 - Essex Thames Gateway

II.2.4) Description of the procurement

We wish to explore solutions to replace the various existing telephony platforms to improve functions to aid the mobility of Trust staff, patient engagement, reliability and the ability to expand into the community without compromising on quality or security.

It is required that the existing telephony and network systems must continue to function throughout this migration and must work seamlessly with any new telephony solution. Such examples of this would be the ability for any new solution to integrate with the existing telephony services, to allow calls to traverse between systems and support a unified dialling plan, to have correct QoS priority markings and for voice VLANs to be set at a network level and picked up by the telephone handsets.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

There will be an option to extend by two, one year periods

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

Accelerated procedure

Justification:

The Trust has an urgent requirement to replace end of and soon to be end of life equipment

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 December 2021

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

15 December 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Trust had previously published a Prior Information Notice, reference 2021/S 000-002664.

VI.4) Procedures for review

VI.4.1) Review body

Tracey Leforte

Southend

Country

United Kingdom