

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029369-2021>

Award

Orion Contract Support for NIECR

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-029369

Procurement identifier (OCID): ocds-h6vhtk-02fa28

Published 25 November 2021, 4:04pm

Section I: Contracting authority/entity

I.1) Name and addresses

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Orion Contract Support for NIECR

Reference number

STA10200

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Since its inception in 2013, NIECR has become a critical system for Healthcare staff across Northern Ireland providing key, up-to-date patient information. NIECR is a web

based portal that sits on top of a large range of current HSC information and clinical systems to give Health and Social Care professionals a single consolidated view of a patient's key medical information.

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for example a medication is prescribed without knowing the contraindications.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £4,500,000 / Highest offer: £8,500,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Since its inception in 2013, NIECR has become a critical system for Healthcare staff across Northern Ireland providing key, up-to-date patient information. NIECR is a web based portal that sits on top of a large range of current HSC information and clinical systems to give Health and Social Care professionals a single consolidated view of a patient's key medical information.

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for

example a medication is prescribed without knowing the contraindications.

Patient Portal as a module of NIECR provides a clinical view from within NIECR and a patient facing view via a web application. The patient portal is available to patients from all clinical specialties who are using NIECR. The Patient Portal will continue to require support and development by Orion Health as the user base expands

Orion Health own Intellectual Property rights to NIECR and therefore no other supplier would have rights to amend the software in order to provide support or new developments. In addition to the IP rights being held by the supplier, BSO would not have the skills or resources required to support the significant workload necessary to maintain the range and various individual elements of the NIECR services. This provides justification why a direct award contract is required and other options rejected.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for example a medication is prescribed without knowing the contraindications.

There is also a requirement to replace existing NIECR interfaces for the new HSC ICT programmes i.e. DIS, NIPACs, LIMS etc. to maintain up-to-date information within NIECR.

Patient Portal as a module of NIECR provides a clinical view from within NIECR and a patient facing view via a web application. The patient portal is available to patients from all clinical specialties who are using NIECR. The Patient Portal will continue to require support and development by Orion Health as the user base expands

Orion Health own Intellectual Property rights to NIECR and therefore no other supplier would have rights to amend the software in order to provide support or new developments. In addition to the IP rights being held by the supplier, BSO would not have the skills or resources required to support the significant workload necessary to maintain the range and various individual elements of the NIECR services.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

STA10200

Title

Orion Contract Support for NIECR

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

25 November 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Orion Health

London

EC2M 7PP

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Lowest offer: £4,500,000 / Highest offer: £8,500,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom