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Tender

NHDC 202208-03: Telecare Hertfordshire Response Service

North Herts Council

F02: Contract notice

Notice identifier: 2022/S 000-029363

Procurement identifier (OCID): ocds-h6vhtk-0376cf

Published 18 October 2022, 5:31pm

Section I: Contracting authority

I.1) Name and addresses

North Herts Council

Gernon Road

Letchworth Garden City

SG6 3JF

Contact

Aron Woolnough

Email

aron.woolnough@north-herts.gov.uk

Telephone

+44 1462474291

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.north-herts.gov.uk

Buyer's address

www.supplyhertfordshire.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.supplyhertfordshire.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHDC 202208-03: Telecare Hertfordshire Response Service

Reference number

NHDC 202208-03

II.1.2) Main CPV code

- 85311100 - Welfare services for the elderly

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is seeking tenders from suitably qualified and experienced potential contractors to provide a Response Service 24 hours a day and 7 days a week for monitored service users on the Hertfordshire Tele-healthcare service. The service required by the Council broadly comprises the development a countywide response service that will complement the telecare monitoring services currently provided by the Council.

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85311100 - Welfare services for the elderly
- 85311300 - Welfare services for children and young people
- 85311200 - Welfare services for disabled people

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The Council is seeking tenders from suitably qualified and experienced potential contractors to provide a Response Service 24 hours a day and 7 days a week for monitored service users on the Hertfordshire Tele-healthcare service. The service required by the Council broadly comprises the development a countywide response service that will complement the telecare monitoring services currently provided by the Council.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

3 January 2023

End date

3 January 2026

This contract is subject to renewal

Yes

Description of renewals

Contract extendable by 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 years extension

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

DBS Check

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As specified in procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 November 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 November 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

North Hertfordshire District Council

Council Offices Gernon Road

Letchworth Garden City

SG6 3JF

Telephone

+44 1462474000

Country

United Kingdom

Internet address

<https://www.north-herts.gov.uk/>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

100 St. Paul's Churchyard

London

EC4M 8BU

Email

info@cedr.com

Telephone

+44 2075366000

Country

United Kingdom

Internet address

<https://www.cedr.com/>