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Award

## **Single Source Maintenance**

Met Office

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-029348

Procurement identifier (OCID): ocds-h6vhtk-049a9b

Published 13 September 2024, 11:04am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Met Office

Fitzroy Road

EXETER

EX13PB

#### **Contact**

David Golledge

#### **Email**

[david.golledge@metoffice.gov.uk](mailto:david.golledge@metoffice.gov.uk)

#### **Telephone**

+44 7398204947

#### **Country**

United Kingdom

**Region code**

UKK43 - Devon CC

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.metoffice.gov.uk>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Environment

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Single Source Maintenance

**II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of a Single Source Maintenance (SSM) service for a period of one (1) year.

Scope of the service includes:

- Maintenance & Security updates for all networking equipment
- Hardware maintenance for all IT equipment located within the IT Halls and at frontline sites
- Manufacturer warranty management for all commodity equipment, such as desktops and laptops.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

Provision of a Single Source Maintenance (SSM) service for a period of one (1) year.

Scope of the service includes:

- Maintenance & Security updates for all networking equipment
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#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The primary driver behind the urgency to put the support service in place is the imminent expiry date of the current contract, unforeseen delay in dependent projects and the premature departure of key technical resources within Met Office that has left the business area with insufficient resource to undertake a planned re-tender (with approved Business Case).

There is now an immediate and urgent need to put in place an interim arrangement for a period of one year to ensure continuity of the critical support service and to enable a re-scoping of the support service which will be revised due to additional and on-going projects within the Home Office associated with the core network.

If Met Office is unable to proceed this opportunity will be lost and the organisation would lose key support for the existing CISCO equipment as this allows for support and security updates. The SSM service also covers Dell and other supplier hardware primarily in the Met Office IT Halls and the outstations. It is important this stays in place as server failures would impact operational services and the Digital Workplace.

The Met Office intends to re-tender the SSM service within the next year and has a fully costed and approved Business Case for this procurement activity.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract/concession

A contract/lot is awarded: Yes

### V.2) Award of contract/concession

**V.2.1) Date of conclusion of the contract**

13 September 2024

**V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Computacenter

Hatfield Business Park, Hatfield Avenue,

Hatfield

AL10 9TW

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

01584718

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £300,000

Total value of the contract/lot/concession: £300,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom