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Contract

## **Consumers in Vulnerable Circumstances Research**

Consumer Scotland

F03: Contract award notice

Notice identifier: 2024/S 000-029342

Procurement identifier (OCID): ocds-h6vhtk-046e31

Published 13 September 2024, 10:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Consumer Scotland

Meadowbank House, 153 London Road

Edinburgh

EH8 7AU

#### **Contact**

Caroline Little

#### **Email**

[caroline.little@gov.scot](mailto:caroline.little@gov.scot)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://consumer.scot/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30592](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30592)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Consumers in Vulnerable Circumstances Research

Reference number

CASE/699715

#### **II.1.2) Main CPV code**

- 79315000 - Social research services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Consumer Scotland wishes to commission a single supplier to deliver two to four social research projects per year relating to the experiences of consumers living in vulnerable circumstances in Scotland. The contract may also be used to provide support with Consumer Scotland's other engagement activities with consumers in vulnerable circumstances such as organising and facilitating lived experience input to a specific activity such as a workshop.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £400,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

Consumer Scotland wishes to commission a single supplier Service Provider to deliver two to four social research projects per year relating to the experiences of consumers living in vulnerable circumstances in Scotland. The contract may also be used to provide support with Consumer Scotland's other engagement activities with consumers in vulnerable circumstances such as organising and facilitating lived experience input to a specific activity such as a workshop. The contract is expected to commence at the beginning of August 2024 for a period of twelve (12) months. An option to extend the period of the contract until August 2027 has been included under clause 4.2 of the Terms and Conditions.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-017678](#)

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## **Section V. Award of contract**

### **Contract No**

CASE/699715

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 10

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Thinks Insight and Strategy (Britain Thinks) Limited

Somerset House, Strand

London

WC2R 1LA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £400,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract is for a duration of one year with the option to extend by a further 24 months if required.

Value is the maximum contract value for the whole contract duration including extension options.

(SC Ref:777980)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>