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Contract

Consumers in Vulnerable Circumstances Research

Consumer Scotland

F03: Contract award notice

Notice identifier: 2024/S 000-029342

Procurement identifier (OCID): ocds-h6vhtk-046e31

Published 13 September 2024, 10:45am

Section I: Contracting authority

I.1) Name and addresses

Consumer Scotland

Meadowbank House, 153 London Road

Edinburgh

EH8 7AU

Contact

Caroline Little

Email

caroline.little@gov.scot

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://consumer.scot/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30592

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Consumers in Vulnerable Circumstances Research

Reference number

CASE/699715

II.1.2) Main CPV code

- 79315000 - Social research services

II.1.3) Type of contract

Services

II.1.4) Short description

Consumer Scotland wishes to commission a single supplier to deliver two to four social research projects per year relating to the experiences of consumers living in vulnerable circumstances in Scotland. The contract may also be used to provide support with Consumer Scotland's other engagement activities with consumers in vulnerable circumstances such as organising and facilitating lived experience input to a specific activity such as a workshop.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £400,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Consumer Scotland wishes to commission a single supplier Service Provider to deliver two to four social research projects per year relating to the experiences of consumers living in vulnerable circumstances in Scotland. The contract may also be used to provide support with Consumer Scotland's other engagement activities with consumers in vulnerable circumstances such as organising and facilitating lived experience input to a specific activity such as a workshop. The contract is expected to commence at the beginning of August 2024 for a period of twelve (12) months. An option to extend the period of the contract until August 2027 has been included under clause 4.2 of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-017678](#)

Section V. Award of contract

Contract No

CASE/699715

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 10

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thinks Insight and Strategy (Britain Thinks) Limited

Somerset House, Strand

London

WC2R 1LA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section VI. Complementary information

VI.3) Additional information

Contract is for a duration of one year with the option to extend by a further 24 months if required.

Value is the maximum contract value for the whole contract duration including extension options.

(SC Ref:777980)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>