

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029315-2023>

Tender

## **Agency Workers - Non-medical (3059470)**

Procurement and Logistics Service  
Belfast Health and Social Care Trust  
Business Services Organisation  
Children's Court Guardian Agency for Northern Ireland  
DOH - Strategic Planning and Performance Group  
NI Ambulance Service Trust  
NI Blood Transfusion Service  
NI Fire and Rescue Services  
NI Medical and Dental Training Agency  
NI Patient Client Council  
NI Practice and Education Council for Nursing and Midwifery  
NI Public Health Agency  
NI Regulation and Quality Improvement Authority  
NI Social Care Council  
Northern Health and Social Care Trust  
Procurement and Logistics Service  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
Western Health and Social Care Trust

F02: Contract notice

Notice identifier: 2023/S 000-029315

Procurement identifier (OCID): ocds-h6vhtk-02e9cd

Published 4 October 2023, 4:51pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Children's Court Guardian Agency for Northern Ireland

Centre House, 79 Chichester Street

Belfast

BT1 4JE

### **Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

### **Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Blood Transfusion Service

Lisburn Road

Belfast

BT9 7TS

#### **Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Fire and Rescue Services

1 Seymour Street

Lisburn

BT27 4SX

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Medical and Dental Training Agency

Beechill House, 42 Beechill Rd

Belfast

BT8 7RL

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Patient Client Council

1st Floor, Ormeau Baths 18 Ormeau Avenue

Belfast

BT2 8HS

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**



NI Practice and Education Council for Nursing and Midwifery

Centre House, 79 Chichester St

Belfast

BT1 4JE

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Public Health Agency

Linenhall Street Unit, 12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Regulation and Quality Improvement Authority

9th Floor Riverside Tower, 5 Lanyon Place

Belfast

BT1 3BT

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Social Care Council

Millennium House, 19-25 Great Victoria St

Belfast

BT2 7AQ

#### **Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

**Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etendersni.gov.uk/epps>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Agency Workers - Non-medical (3059470)

Reference number

3059470

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

#### **II.1.5) Estimated total value**

Value excluding VAT: £420,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
6

### **II.2) Description**

#### **II.2.1) Title**

Allied Health Professionals

Lot No



1

### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £40,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than

24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £30,000,000 - £40,000,000 and accounts for the potential spend on Lot 1 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £40,000,000 - £54,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

### **II.2) Description**

#### **II.2.1) Title**

Social Workers and Social Care Support Workers

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

#### **II.2.6) Estimated value**

Value excluding VAT: £70,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than 24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £55,000,000 - £70,000,000 and accounts for the potential spend on Lot 2 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £75,000,000 - £100,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Professional and Technical

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £40,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than 24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £30,000,000 - £40,000,000 and accounts for the potential spend on Lot 3 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £40,000,000 - £54,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Specialist

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £23,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than 24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £17,000,000 - £23,000,000 and accounts for the potential spend on Lot 4 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £23,000,000 - £31,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

General Admin and Clerical

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £135,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal



Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than 24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £100,000,000 - £135,000,000 and accounts for the potential spend on Lot 5 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £135,000,000 - £185,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

### **II.2) Description**

#### **II.2.1) Title**

Support Services

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Supply of non-medical Agency Workers (Excluding Nurses and Healthcare Support Workers) to Health and Social Care Trusts and other Healthcare organisations in Northern Ireland.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £112,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Options for further extension periods; a) period or periods together totalling no more than 24 months as described in clause 2.2 of the SS17ac Commercial Conditions of Contract for Services and, or b) for a further period or periods totalling no more than 18 months in the circumstances described in clause 2.3 of the SS17ac Commercial Conditions of Contract for Services.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The value in II.2.6 is the upper limit in the range £85,000,000 - £112,000,000 and accounts for the potential spend on Lot 6 over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £110,000,000 - £150,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 90

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-025183](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 November 2023

Local time

3:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

9 November 2023

Local time

3:30pm

---

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

### VI.3) Additional information

This Procurement exercise is being conducted within the context of the Department of Health for Northern Ireland Minister's statement from October 2022, as per the following link - <https://www.healthni.gov.uk/sites/default/files/publications/health/doh-131022-wms.pdf>. In section 1.2, it is stated that this procurement is a joint procedure and contract award is by a Central Purchasing Body. This contract is not a joint contract, it is a Central Purchasing Body Contract operated by BSO PaLS on behalf of the participants listed in section 1.1. The value in II.1.5 is the upper limit in the range £312,000,000 - £420,000,000 and accounts for the potential spend across all 6 Lots over the initial 2-year period plus a potential 2-year extension to the Framework. Should the option for an additional 18 months extension be used, as per clause 2.3 in the SS17ac Commercial Conditions of Contract for Services Contracts, the range will be a potential spend of £430,000,000 - £582,000,000. None of the figures above represent a guarantee of uptake or minimum demand.

### VI.4) Procedures for review

#### VI.4.1) Review body

The Procurement and Logistics Service

Belfast

Country

United Kingdom