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Award

VEAT - Pulse Development, Support & Maintenance

NHS Blood and Transplant

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-029308

Procurement identifier (OCID): ocids-h6vhtk-049a82

Published 12 September 2024, 9:14pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Blood and Transplant

203 Longmead Rd, Avon

Bristol

BS16 7FG

Contact

Paul Lewis

Email

paul.lewis2@nhsbt.nhs.uk

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Internet address(es)

Main address

<https://www.nhsbt.nhs.uk>

Buyer's address

<https://www.nhsbt.nhs.uk>

I.6) Main activity

Other activity

Blood, Tissue, and Eye Donation Process Management Software

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

VEAT - Pulse Development, Support & Maintenance

Reference number

C306352

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

PULSE is the Critical National Infrastructure at the heart of NHSBT. This bespoke software supports the blood, tissue, and eye donation process across the organisation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £36,938,535

II.2) Description

II.2.2) Additional CPV code(s)

- 72260000 - Software-related services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Reg32: Negotiated Procedure Without the Need for Prior Publication

Procurement of services for the support, maintenance, and development of Critical National Infrastructure: PULSE

II.2.5) Award criteria

Quality criterion - Name: Support, Maintenance & Development of PULSE / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

NHS Blood & Transplant ("NHSBT") intends to award a contract to Savant Ltd., Dalton Hall Business Centre., Dalton Lane, Burton-in-Kendal, Cumbria, LA6 1BL ("Savant") for the support and maintenance of PULSE ("Software") for 84 months with a value of £36,938,535.00. This follows the purchase of the Software from Savant.

It is considered that the award of this contract without prior publication of a contract notice in the UK e-notification service (as required by the relevant legislation) is lawful in accordance with Regulation 32(2)(b)(ii) of the Public Contract Regulations 2015 because competition is absent for technical reasons.

NHSBT are completely dependent on Savant's technical knowledge of the system, architecture and business processes. NHSBT do not control or own the end-to-end delivery platform and are dependent on tooling which is under the control of Savant. To assure safe delivery to donors and patients, NHSBT must address all of these technical requirements. This constitutes a near technical impossibility for another economic operator to achieve the required performance, or the necessity to use specific know-how, tools or means which only Savant has at its disposal.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

11 September 2024

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £36,938,535

Total value of the contract/lot/concession: £36,938,535

Section VI. Complementary information

VI.3) Additional information

Initial Term: 60 months

Additional Extension Option: 24 months

Expected Contract Commencement Date: 30/04/2025

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

10 day standstill, 30 days to raise a challenge

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>