

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029294-2023>

Contract

Gas and Alternative Heating Servicing and Maintenance Services / Metering and Billing Services Framework

Hyde Housing Association Ltd

F03: Contract award notice

Notice identifier: 2023/S 000-029294

Procurement identifier (OCID): ocds-h6vhtk-03bd69

Published 4 October 2023, 3:36pm

Section I: Contracting authority

I.1) Name and addresses

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

Contact

Mark Shickell

Email

Mark.Shickell@hyde-housing.co.uk

Telephone

+44 2082975584

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gas and Alternative Heating Servicing and Maintenance Services / Metering and Billing Services Framework

II.1.2) Main CPV code

- 50800000 - Miscellaneous repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract Award Notice to advise of the 1st placed contractors awarded a Call Off Contract for each of the relevant lots and to advise of the other ranked contractors appointed to Hyde's framework under the relevant lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000,000

II.2) Description

II.2.1) Title

Commercial Gas Heat Networks Unmetered and Domestic (North) – Gas servicing maintenance and renewal services to both domestic and commercial properties in the North area.

Lot No

1

II.2.2) Additional CPV code(s)

- 50800000 - Miscellaneous repair and maintenance services
- 44621220 - Central-heating boilers

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London and South East / South England / Northamptonshire and Cambridgeshire

II.2.4) Description of the procurement

Lot 1 – Commercial Gas Heat Networks Unmetered and Domestic (North) – Gas servicing maintenance and renewal services to both domestic and commercial properties in the North area.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Commercial Gas Heat Networks Unmetered and Domestic (South) - Gas servicing maintenance and renewal services to both domestic and commercial properties in the South

area.

Lot No

2

II.2.2) Additional CPV code(s)

- 44621220 - Central-heating boilers

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 – Commercial Gas Heat Networks Unmetered and Domestic (South) - Gas servicing maintenance and renewal services to both domestic and commercial properties in the South area.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60\$

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Lot 2 – Commercial Gas Heat Networks Unmetered and Domestic (South) - Gas servicing maintenance and renewal services to both domestic and commercial properties in the South area.

II.2) Description

II.2.1) Title

Electrical Heating – Heating servicing maintenance, and renewals to electrically heated properties in both the North and South areas

Lot No

3

II.2.2) Additional CPV code(s)

- 44621220 - Central-heating boilers

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London and South East / South England / Northamptonshire / Cambridgeshire

II.2.4) Description of the procurement

Lot 3 - Electrical Heating – Heating servicing maintenance, and renewals to electrically heated properties in both the North and South areas

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

- Renewables, solar PV, and ventilation- Renewable, solar PV and ventilation servicing and renewals in both the North and South areas

Lot No

4

II.2.2) Additional CPV code(s)

- 09330000 - Solar energy

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London / South East England / South Coast / Northamptonshire / Cambridgeshire

II.2.4) Description of the procurement

Lot 4 - Renewables, solar PV, and ventilation- Renewable, solar PV and ventilation servicing and renewals in both the North and South areas

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Lot 4 - Renewables, solar PV, and ventilation- Renewable, solar PV and ventilation servicing and renewals in both the North and South areas

II.2) Description

II.2.1) Title

Commercial Gas Heat Networks Metered – Maintenance service and repair of metered heat networks in the North and South areas

Lot No

6

II.2.2) Additional CPV code(s)

- 38550000 - Meters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London & South East / South England / Northamptonshire / Cambridgeshire

II.2.4) Description of the procurement

Lot 6 – Commercial Gas Heat Networks Metered – Maintenance service and repair of metered heat networks in the North and South areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Lot 6 Call Off Contract is awarded to Switch2 Energy Limited.

The Lot 6 Framework appointments are as follows:

2nd place - Vital Energi Utilities Limited

3rd place - T Brown Group Limited

4th place - BSW Heating Ltd

II.2) Description

II.2.1) Title

Metering & billing, debt collection and future pre-payment meters requirement within both the North and South Areas.

Lot No

Lot 5(a)

II.2.2) Additional CPV code(s)

- 38550000 - Meters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 5(a) - Metering & billing, debt collection and future pre-payment meters requirement within both the North and South Areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Metering & billing, debt collection and current pre-payment meters requirement within both the North and South Areas.

Lot No

5(b)

II.2.2) Additional CPV code(s)

- 38550000 - Meters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 5(b) - Metering & billing, debt collection and current pre-payment meters requirement within both the North and South Areas

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Capital replacement of heat meters within both the North and South Areas

Lot No

8

II.2.2) Additional CPV code(s)

- 38550000 - Meters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 8 – Capital replacement of heat meters within both the North and South Areas

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010207](#)

Section V. Award of contract

Contract No

Call Off Contract

Lot No

Lot 1

Title

Gas and Alternative Heating Servicing and Maintenance Services / Metering and Billing Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Village Heating Limited

333 – 335 High Road, Harrow Wealdstone, HA3 5EQ

Harrow Wealdstone

HA3 5EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03748060

Internet address

<https://www.villageheating.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Paynes Heating & Plumbing Services Limited

Oaktree Barn, Lewes Road, Blackboys, East Sussex, TN22 5JL

Black Boys

TN22 5JL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02489842

Internet address

<https://www.paynes-heating.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Bluebird House, Mole Business Park, Station Road, Leatherhead, Surrey, KT22 7BA

Leatherhead

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

Internet address

<https://www.tbrown.com/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

BSW Heating Ltd

3 Old Barn Lane, Kenley, Surrey, CR8 5AT

Kenley

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1047746

Internet address

<https://www.bsw-heating.com/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Purdy Contracts Limited

Brooklyn Lodge, Mott Street, Waltham Abbey, Essex, E4 7RW

Waltham Abbey

E4 7RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01830283

Internet address

<https://www.purdycontracts.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £54,000,000

Total value of the contract/lot: £54,000,000

Section V. Award of contract

Contract No

2

Lot No

Lot 2

Title

Metering, Billing, Debt collection and Maintenance of Metered Heat Networks

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Paynes Heating & Plumbing Services Limited

Oaktree Barn, Lewes Road, Blackboys, East Sussex, TN22 5JL

Blackboys

TN22 5JL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02489842

Internet address

<https://www.paynes-heating.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Bluebird House, Mole Business Park, Station Road, Leatherhead, Surrey, KT22 7BA

Leatherhead

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

Internet address

<https://www.tbrown.com>

The contractor is an SME

No

V.2.3) Name and address of the contractor

BSW Heating Ltd

3 Old Barn Lane, Kenley, Surrey, CR8 5AT

Kenley

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1047746

Internet address

<https://www.bsw-heating.com/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gas Call Services Ltd

Unit 9, Hurricane Court, Hurricane Drive, Speake, Liverpool, L24 8RL

Speake

L24 8RL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC163066

Internet address

<https://www.gascall.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Purdy Contracts Limited

Brooklyn Lodge, Mott Street, Waltham Abbey, Essex, E4 7RW

Waltham Abbey

E4 7RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01830283

Internet address

<https://www.purdycontracts.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £59,000,000

Total value of the contract/lot: £59,000,000

Section V. Award of contract

Lot No

Lot 3

Title

- Electrical Heating – Heating servicing maintenance, and renewals to electrically heated properties in both the North and South areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Paynes Heating & Plumbing Services

Oaktree Barn, Lewes Road, Blackboys, East Sussex, TN22 5JL

Blackboys

TN22 5JL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02489842

Internet address

<https://www.paynes-heating.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Village Heating Limited

333 – 335 High Road, Harrow Wealdstone, HA3 5EQ

Harrow Wealdstone

HA3 5EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03748060

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Bluebird House, Mole Business Park, Station Road, Leatherhead, Surrey, KT22 7BA

Leatherhead

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

The contractor is an SME

No

V.2.3) Name and address of the contractor

Purdy Contracts Limited

Brooklyn Lodge, Mott Street, Waltham Abbey, Essex, E4 7RW

Waltham Abbey

E4 7RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01830283

The contractor is an SME

No

V.2.3) Name and address of the contractor

Low Carbon Exchange Ltd

61 Gazelle Road, Weston – Super-Mare, North Somerset, BS24 9ES

Weston Super Mare

B24 9ES

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7433422

Internet address

<https://lowcarbonexchange.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,000,000

Total value of the contract/lot: £19,000,000

Section V. Award of contract

Lot No

Lot 4

Title

Renewables, solar PV, and Ventilation- Renewable, solar PV and ventilation servicing and renewals in both the North and South areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Paynes Heating & Plumbing Services Limited

Oaktree Barn, Lewes Road, Blackboys, East Sussex, TN22 5JL

Blackboys

TN22 5JL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02489842

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ecolution Group Limited

The Nursery, Taylors Lane, West Malling, Kent, ME19 5ES

West Malling

ME19 5ES

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03740408

Internet address

<https://www.ecolutiongroup.com/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Low Carbon Exchange Ltd

61 Gazelle Road, Weston – Super-Mare, North Somerset, BS24 9ES

Weston Super Mare

BS24 9ES

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7433422

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gas Call Services Ltd

Unit 9, Hurricane Court, Hurricane Drive, Speake, Liverpool, L24 8RL

Speake

L24 8LR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC163066

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Total value of the contract/lot: £12,000,000

Section V. Award of contract

Lot No

Lot 6

Title

Commercial Gas Heat Networks Metered – Maintenance service and repair of metered heat networks in the North and South areas.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Switch2 Energy Limited

The Waterfront, Salts Mills Road, Shipley, BD17 7EZ

Shipley

BD17 7EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2409803

Internet address

<https://switch2.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Vital Enegi Utilities Limited

14 – 18 Holborn Road, London, EC1N 2LE

London

EC1N 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04050190

Internet address

<https://www.vitalenergi.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Bluebird House, Mole Business Park, Station Road, Leatherhead, Surrey, KT22 7BA

Leatherhead

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

The contractor is an SME

No

V.2.3) Name and address of the contractor

BSW Heating Limited

3 Old Barn Lane, Kenley, Surrey, CR8 5AT

Kenley

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1047746

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £41,000,000

Total value of the contract/lot: £41,000,000

Section V. Award of contract

Contract No

Call-Off

Lot No

Lot 5(a)

Title

Metering & billing, debt collection and future pre-payment meters requirement within both the North and South Areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Sycous Limited

New York House, 1 Harper Street

Leeds

LS2 7EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08836039

Internet address

<https://sycous.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Switch2 Energy Limited

The Waterfront, Salts Mills Road

Shipley

BD17 7EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2409803

Internet address

<https://switch2.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Watkins Energy Limited

Watkins House Leigh Road, Haine Industrial Park

Ramsgate

CT12 5EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12100059

Internet address

<https://www.watkinsenergy.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Contract No

Call-Off

Lot No

Lot 5(b)

Title

Metering & billing, debt collection and current pre-payment meters requirement within both the North and South Areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Switch2 Energy Limited

The Waterfront, Salts Mills Road

Shipley

BD17 7EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2409803

Internet address

<https://switch2.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Contract No

Call-Off

Lot No

Lot 8

Title

Capital replacement of heat meters within both the North and South Areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Sycous Limited

New York House, 1 Harper Street

Leeds

LS2 7EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08836039

Internet address

<https://sycous.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Watkins Energy Limited

Watkins House Leigh Road, Haine Industrial Park

Ramsgate

CT12 5EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12100059

Internet address

<https://www.watkinsenergy.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,000,000

Total value of the contract/lot: £8,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Starnd

London

EC2

Country

United Kingdom