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Tender

UK_2022_International Medical Insurance

British Council

F02: Contract notice

Notice identifier: 2022/S 000-029277

Procurement identifier (OCID): ocds-h6vhtk-037696

Published 18 October 2022, 11:05am

Section I: Contracting authority

I.1) Name and addresses

British Council

1 Redman Place

London

E20 1JQ

Contact

Sushil Dhawan

Email

sushil.dhawan@britishcouncil.org

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.britishcouncil.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/britishcouncil>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Registered Charity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UK_2022_International Medical Insurance

Reference number

BC/02633

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The British Council is seeking proposals from suppliers who can provide international private medical insurance which we will provide to our employees. The employees are typically international assignees, and so are mostly expats, and are based in 70+ countries worldwide. Benefits are based on a tailored table of benefits, with a focus on medical treatments and check ups which are available on the NHS.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 66512200 - Health insurance services
- 66510000 - Insurance services
- 66512220 - Medical insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Contract can be managed from UK but have to be delivered globally

II.2.4) Description of the procurement

The British Council has been providing international private medical insurance to its internationally mobile employees for a number of years. At one time, there were two separate schemes for these employees, but these were consolidated into the current scheme at the last tender in 2018. We are seeking a supplier which can provide a full insurance solution, giving members access to high quality network and non-network facilities for out-patient, day- and in-patient services, via direct settlement, GoP and pay-and-claim. We expect high levels of service standards for members and administrators. The supplier must be willing to work with our brokers, Mercer Marsh Benefits, who receive a fixed rate of commission. Full details of British Council's requirements are provided in Annex 1: Scope of Work and SLA, and further details of the health benefits and countries required are provided in Annex 4: Pricing & Tables of Benefits Sheet.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

Contract may be renewed annually for up to 5 years, subject to provision of favourable terms and service delivery standards

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract may be renewed annually for upto 5 years, subject to provision of favourable terms and service delivery standards

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The estimated value of the contract including anticipated extensions is GBP 15 million, depending on the numbers of lives and usage.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 January 2023

Local time

12:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Bidder who wish to express an interest and take part in the tender process will be required to register on our e-Tendering portal In-Tend hosted at <https://in-tendhost.co.uk/britishcouncil>. Once registered, bidders must log-in to the website where they can view the project and access the bidders pack and submit their return. Bidders will also be required to demonstrate their capability and `means of proof` will be required. These conditions are outlined in the ITT. The British Council will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

VI.4) Procedures for review

VI.4.1) Review body

The High Court, Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom