

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029273-2023>

Tender

Loss Adjuster

Pool Reinsurance Company Limited

F02: Contract notice

Notice identifier: 2023/S 000-029273

Procurement identifier (OCID): ocds-h6vhtk-0407e6

Published 4 October 2023, 2:31pm

Section I: Contracting authority

I.1) Name and addresses

Pool Reinsurance Company Limited

47 King William Street

London

EC4R 9AF

Email

commercialservices@poolre.co.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.poolre.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://poolre.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://poolre.ukp.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://poolre.ukp.app.jaggaer.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Loss Adjuster

Reference number

PRE00100

II.1.2) Main CPV code

- 66518300 - Insurance claims adjustment services

II.1.3) Type of contract

Services

II.1.4) Short description

The primary function of Pool Re is to pay eligible claims to its members (“Members”) following a terrorism event. To ensure that Pool Re performs its role in an accurate, timely and cost-effective manner and to prevent any reputational damage, Pool Re must be ready to respond to incidents as they occur, whether it is a small, isolated incident or a catastrophic event.

Should a large loss event occur, the volume of claims and referrals that would be received from Pool Re Members would be extremely large.

To ensure that the claims and referrals are reviewed promptly, there may be a requirement for additional loss adjusting resource at Pool Re, subject to the size of the relevant loss event.

If required, the additional resource provided by the Supplier will assist the Pool Re Claims Manager in reviewing claims above individual Members’ Large Loss limits, review, collate and calculate the erosion of Members’ retentions and ensure the service provided to Members and other stakeholders is of the highest standard.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The primary function of Pool Re is to pay eligible claims to its members (“Members”) following a terrorism event. To ensure that Pool Re performs its role in an accurate, timely and cost- effective manner and to prevent any reputational damage, Pool Re must be ready to respond to incidents as they occur, whether it is a small, isolated incident or a catastrophic event.

Should a large loss event occur, the volume of claims and referrals that would be received from Pool Re Members would be extremely large.

To ensure that the claims and referrals are reviewed promptly, there may be a requirement for additional loss adjusting resource at Pool Re, subject to the size of the relevant loss event.

If required, the additional resource provided by the Supplier will assist the Pool Re Claims Manager in reviewing claims above individual Members’ Large Loss limits, review, collate and calculate the erosion of Members’ retentions and ensure the service provided to Members and other stakeholders is of the highest standard.

Additionally, Pool Re may require, in its absolute discretion, the supplier to provide additional related services and/or expand services during the lifetime of the contract in order to meet future changes in demands/needs or new initiatives. Any modification in respect of additional / expanded services shall be in accordance with the requirements of Regulation 72 of the Public Contracts Regulations 2015.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract requirements will be for five (5) years with the option for Pool Re to extend for a further three (3) x 12 month extension periods.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Supplier Registration: In order to access the opportunity please access Pool Re's eSourcing Portal

<http://poolre.ukp.app.jaggaer.com/>

and complete the Supplier Registration

Ensure you Complete Registration Data by answering all required questions marked with an asterisk.

To Access the ITTs – express an interest through the tab ITTs Open to All Suppliers, this will then move the ITT to My ITTs.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 November 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 November 2023

Local time

2:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 4 to 5 years

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Supplier Registration: In order to access the opportunity please access Pool Re's eSourcing Portal

<http://poolre.ukp.app.jaggaer.com/>

and complete the Supplier Registration.

Ensure you Complete Registration Data by answering all required questions marked with an asterisk.

To Access the ITTs – express an interest through the tab ITTs Open to All Suppliers, this will then move

the ITT to My ITTs List. To express interest in Open Opportunities, please use ITTs Open to All Suppliers.

Jaggaer Supplier Support/ Helpdesk

Global Phone Number: <https://www.jaggaer.com/support/phone-numbers/>

Supplier Contact Form: <https://www.jaggaer.com/submit-supplier-support-request/>

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom