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Tender

Provision of a Regional Young Carers' Service

Wrexham County Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-029269

Procurement identifier (OCID): ocds-h6vhtk-037690

Published 18 October 2022, 10:21 am

Section I: Contracting authority

I.1) Name and addresses

Wrexham County Borough Council

Commissioning Procurement and Contract Management Unit, Lampbit Street

Wrexham

LL11 1AR

Contact

Julia Pordage-Moore

Email

julia.pordage-moore@wrexham.gov.uk

Telephone

+44 1978292784

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.wrexham.gov.uk/procurement>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0264

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etender.wales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etender.wales.bravosolution.co.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Regional Young Carers' Service

Reference number

Proc-22-63

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a Regional Young Carers' Service across Wrexham County Borough, Conwy and Denbighshire

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

Main site or place of performance

Wrexham, Conwy and Flintshire

II.2.4) Description of the procurement

The service will;

1. Provide a support service to Young Carers aged 8 – 18 (under 8s by exception) living in Conwy, Denbighshire and Wrexham, which meets a range of needs, enables both professional and peer support, raises awareness and the profile of Young Carers and supports them in their caring role.

The service provider should expect to deliver

a - a tier 1 service (information updates and newsletter etc.) to approximately 450 young carers per county;

b - a tier 2 service (tier 1 plus groups and activities) to approximately 170 young carers per county and

c - a tier 3 service (tiers 1 and 2 plus one-to-one support) to a maximum of 20 young carers per county at any one time.

2. Support the families of Young Carers to ensure effective support can be provided to the Young Carer including families affected by disability, poverty, poor health and those from different cultural back grounds.

3. Ensure Young Carers have access to appropriate information, advice and support, including; raising awareness of rights and services that are available to help them in their caring role, including their right to an assessment and reviews.

4. Promote collaborative work with other services to

a - identify 'hidden' Young Carers;

b - jointly support Young Carers;

c - raise awareness of Young Carer's rights and issues and how to address them;

d - improve the support offered to Young Carers in other settings;

e - promote a culture of understanding and support for Young Carers across Conwy, Denbighshire and Wrexham;

f - raise awareness of Young Carers and their issues and rights in a range of settings;

g - sign-post and make referrals to other services that can support young carers.

5. Provide groups and activities for Young Carers, including families affected by disability, poverty, poor health and those from different cultural backgrounds, that increase confidence and independence and provide opportunities for social interaction. Activities could include trips, events and residential stays and should allow young carers opportunities to develop skills, make friends and have fun.

6. Provide one-to-one support for Young Carers when required, to meet a range of needs and link the Young Carer to appropriate specialist advocacy, counselling, confidential advice, guidance and support as needed.

7. Provide a flexible service to Young Carers, which is responsive to their needs including high quality participation opportunities to enable them to take part in public life and have a voice in decisions that impact on their life.

8. Promote and encourage use of the Young Carers ID card.

9. Offer a range of media for communication and contacts, to meet young carers' needs.

10. The service provider will be expected to seek additional funding to expand the service to meet future needs and to offer additional opportunities for young carer support.

Cost of Service

Please note that there is an annual budget of 201,000GBP and the costs must be split equally across the three local authorities. Any further uplifts are to be discussed if, and when, funding becomes available.

Return of tender response

The response must be submitted via Bravo Solutions at:

<https://etenderwales.bravosolution.co.uk> (Project number 51571 Tender number 98624)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2030

This contract is subject to renewal

Yes

Description of renewals

Possibility for service to be extended for up to 3 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 November 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=125700

(WA Ref:125700)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

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+44 2079477501

Country

United Kingdom