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Contract

DoJ - NICTS - The Parole Commissioners NI - Case Management System and Upload Portal

Department of Justice - Parole Commissioners for Northern Ireland

F03: Contract award notice

Notice identifier: 2022/S 000-029263

Procurement identifier (OCID): ocds-h6vhtk-0354d9

Published 18 October 2022, 9:28am

Section I: Contracting authority

I.1) Name and addresses

Department of Justice - Parole Commissioners for Northern Ireland

Laganside Courts

BELFAST

BT1 3LL

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DoJ - NICTS - The Parole Commissioners NI - Case Management System and Upload Portal

Reference number

4188694

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this procurement is to: • Develop and implement a comprehensive case

management system incorporating the data held within the existing Parole Commissioners of Northern Ireland (PCNI) case management system and supporting excel documentation (this consists of basic/non-complex case information) to support the work of PCNI in the discharge of their functions. • Provide an upload portal that allows for referral submissions and dossiers to be transferred between the Northern Ireland Prison Service (NIPS) and PCNI. • Provide technical support and maintenance for the term of the contract plus the facility to make change requests. This contract will start on the Contract Commencement Date and include a period of development up to the Service Commencement Date (This must be no later than 31st August 2023). The support and maintenance will commence following system Service Commencement Date until expiry of the initial period of four years plus two optional extension periods of 12 months each.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £767,843

II.2) Description

II.2.2) Additional CPV code(s)

- 48600000 - Database and operating software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72210000 - Programming services of packaged software products
- 72250000 - System and support services
- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The purpose of this procurement is to: • Develop and implement a comprehensive case management system incorporating the data held within the existing Parole Commissioners of Northern Ireland (PCNI) case management system and supporting

excel documentation (this consists of basic/non-complex case information) to support the work of PCNI in the discharge of their functions. • Provide an upload portal that allows for referral submissions and dossiers to be transferred between the Northern Ireland Prison Service (NIPS) and PCNI. • Provide technical support and maintenance for the term of the contract plus the facility to make change requests. This contract will start on the Contract Commencement Date and include a period of development up to the Service Commencement Date (This must be no later than 31st August 2023). The support and maintenance will commence following system Service Commencement Date until expiry of the initial period of four years plus two optional extension periods of 12 months each.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The contract will run for 4 years from service commencement date with the option to extend for a further 2 periods of up to 12 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The service commencement date of the initial 4years will commence on acceptance of the fully tested and operational system by the Contracting Authority.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-020017](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Restricted for security reasons

Restricted for security reasons

Restricted for security reasons

Restricted for secur

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £943,000

Total value of the contract/lot: £767,843

Section VI. Complementary information

VI.3) Additional information

The successful Contractor's performance will be managed as per the specification, and regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be grounds for termination of the contract at the Contractor's expense. In lieu of termination they may be issued with a Notice of Written Warning or a Notice of Unsatisfactory Performance. A central register of such Notices for supplies and services Contracts will be maintained and published on the CPD website. Any Contractor in receipt of multiple Notices of Written Warning or Notices of Unsatisfactory Performance will be required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Any challenges are dealt with by the High Court Commercial Division to which proceedings may be issued regarding alleged breaches of the Public Contracts Regulations.

Belfast

Country

United Kingdom