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Contract

Wales Gypsy Roma and Traveller Advice and Advocacy Services

Llywodraeth Cymru / Welsh Government

F03: Contract award notice

Notice identifier: 2024/S 000-029209

Procurement identifier (OCID): ocids-h6vhtk-0469a2

Published 12 September 2024, 10:40am

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

Email

CPSProcurementAdvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wales Gypsy Roma and Traveller Advice and Advocacy Services

Reference number

C229/2023/2024

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Welsh Government is procuring contract for a Gypsy, Roma and Traveller advice and advocacy service (“the Service”) for 2024-2028 on a pan Wales basis.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £930,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79510000 - Telephone-answering services
- 79512000 - Call centre
- 85322000 - Community action programme
- 75200000 - Provision of services to the community
- 98133100 - Civic betterment and community facility support services
- 75130000 - Supporting services for the government

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

This tender is to provide a new Wales Gypsy, Roma and Traveller Advice and Advocacy Service contract which is to include provision of advice, support and individual and community advocacy working alongside Gypsy, Roma and Traveller families on issues such as accommodation, sites, planning, rights and accessing services, informing Gypsy Roma and Traveller community members about their rights and signposting and support community members into mainstream services and advocate for adaptations to policy or process where necessary. It will also provide support to report hate crime, racism and discrimination, support community consultation networks and engagement groups when

needed and work with Welsh Government to offer solutions to barriers facing Gypsy, Roma and Traveller communities.

Please note that 'Cyber Essentials Plus' certification is a requirement for undertaking this contract.

II.2.5) Award criteria

Quality criterion - Name: Understanding of Policy Content - Demonstrate knowledge and an understanding of the policy context and how this knowledge links to the contract requirement. / Weighting: 20

Quality criterion - Name: Resource and Expertise - Propose how you will resource the contract with accredited staff on an all Wales basis. / Weighting: 20

Quality criterion - Name: Communication and Marketing - Propose how you will communicate, market and publicise the training provisions to maximise engagement and meet the targets specified. / Weighting: 10

Quality criterion - Name: Delivery Methodology - Provide a methodology explaining how you will deliver the contract in a virtual, in-person and blended setting. / Weighting: 10

Quality criterion - Name: Project Management - Demonstrate how you intend to project manage the service to reach the largest number of Gypsy, Roma and Traveller clients and resolve their concerns. / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016161](#)

Section V. Award of contract

Contract No

C229/2023/2024

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 September 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TROS GYNNAL PLANT

TROS GYNNAL PLANT, 12 NORTH RD

CARDIFF

CF103DY

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £930,000

Section VI. Complementary information

VI.3) Additional information

E-Tender Information:

<https://etenderwales.bravosolution.co.uk>

- The first person from your Organisation to use the Platform will be required to register on behalf of the Organisation.
- Registration involves accepting a User Agreement, and providing basic information about your Organisation and about the User performing the Registration.
- The User who performs the Registration becomes the Super User for the Organisation.
- On registering on the Platform the Super User will select a Username and will receive a password.
- The Password will be sent by e-mail to the email address that was specified in the User Details section of the Registration page.
- In order to log-in to the Platform please enter your Username and Password.
- Note: If you forget your Password then visit the homepage and click “Forgot your password?”
- Registration should only be performed once for each Organisation.
- If you think that someone in your Organisation may have already registered on this Platform then you must not register again.
- Please contact the person who Registered (i.e. the Super User) in order to arrange access to the Platform.
- Contact the Helpdesk immediately if you are unable to contact the Super User (for example if they have left your Organisation).
- Note: If your Organisation is already registered on the Platform then you must not make any additional registration. Please contact the Helpdesk to gain access to the Platform.
- Tenders must be uploaded to the BravoSolution portal by 2pm

How To Find The ITT:

- Once logged in you must click on 'ITT's Open to all Suppliers'
- The e-tender references for this contract are: project_55576, itt_108729.
- Click on the title to access summary details of the contract. If you are still interested in submitting a tender, click the 'Express an Interest button'. This will move the ITT from the 'Open to all Suppliers' area to the 'My ITT's' on the home page.
- You will then see the full details of the ITT in the qualification and technical envelopes along with any relevant documents in the 'Attachments' area.
- Should you have any questions on the ITT, please use the 'Messages' area to contact the buyer directly – Please do not contact the named person at the top of this notice.

(WA Ref:141145)

The buyer considers that this contract is suitable for consortia bidding.

5.2

Additional Documentation

(WA Ref:144504)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom