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Contract

Management and operation of Treliske Halls

University of Plymouth

F03: Contract award notice

Notice identifier: 2022/S 000-029208

Procurement identifier (OCID): ocds-h6vhtk-02b2e5

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Section I: Contracting authority

I.1) Name and addresses

University of Plymouth

Drake Circus

Plymouth, Devon

PL4 8AA

Contact

Malgorzata Tymko

Email

malgorzata.tymko@plymouth.ac.uk

Telephone

+44 1752582082

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

1128013

Internet address(es)

Main address

<https://www.plymouth.ac.uk/about-us/university-structure/service-areas/procurement>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/97185>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Management and operation of Treliske Halls

Reference number

MT/UoP/Treliske_Halls/013/021

II.1.2) Main CPV code

- 98341100 - Accommodation management services

II.1.3) Type of contract

Services

II.1.4) Short description

The management and operation of the University's Treslike halls in Truro requires a provider who can work in partnership with the University to provide excellent customer service to key workers from the Royal Cornwall Hospital Trust as well as to students from a number of universities. It involves allocating rooms and licensing residents throughout the year, to maximise occupancy and support the Trust's recruitment needs. Information on all requirements and responsibilities is included in the tender documents

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,634,110

II.2) Description

II.2.2) Additional CPV code(s)

- 98341100 - Accommodation management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

University Plymouth Treslike halls in Truro

II.2.4) Description of the procurement

The management and operation of the University's Treslike halls in Truro requires a provider who can work in partnership with the University to provide excellent customer service to key workers from the Royal Cornwall Hospital Trust as well as to students from a number of universities. It involves allocating rooms and licensing residents throughout the year, to maximise occupancy and support the Trust's recruitment needs. The provider needs to ensure compliance with all applicable legislation, including all health and safety regulations, and provide a responsive building maintenance service to comply with agreed service level agreements. The provider is responsible for proposing and carrying out planned, cyclical and reactive maintenance. Cleaning, grounds maintenance and security are also the responsibility of the provider, as part of managing and presenting well-run accommodation that key workers and students want to select and live in, and for providing a pleasant living environment.

The site is approximately 80 miles from the main University of Plymouth campus and the provider needs to work autonomously, taking responsible for the provision of the halls. Monthly reporting to the University on key statistics and meetings with the University, the Trust and others to review services is required. The provider is expected to establish good working relationships with the Trust as well as other interested parties.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011124](#)

Section V. Award of contract

Contract No

1

Title

Management and operation of Treliske Halls

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sanctuary Students

Worcester

WR1 32Z

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,634,110

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The University of Plymouth

Drake Circus

Plymouth

PL4 8AA

Email

malgorzata.tymko@plymouth.ac.uk

Country

United Kingdom

