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Contract

Urgent and Emergency Care Dashboard for Hertfordshire and West Essex ICB

Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2022/S 000-029201

Procurement identifier (OCID): ocids-h6vhtk-037662

Published 17 October 2022, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

Buyer's address

<https://hertsandwestessex.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent and Emergency Care Dashboard for Hertfordshire and West Essex ICB

Reference number

ACE-0545-2022-HWE

II.1.2) Main CPV code

- 48814400 - Clinical information system

II.1.3) Type of contract

Supplies

II.1.4) Short description

The purpose of the Urgent and Emergency Care Dashboard is to improve patient flow, increase efficiencies and reduce delayed transfers of care across the Hertfordshire and West Essex system.

Multiple data feeds from each of the Provider organisations across the system are extracted from source systems into CSV files which are then fed into the solution. The

purpose of the Dashboard, is to take the data and provide a 'live' whole system (health and social care) view of pressure and system flow across the urgent care system to enable operational leads to identify and address pressures as early as possible.

A compliant procurement process was undertaken via the NHS England Health Systems Support Framework to identify a supplier who delivered the most economically advantageous solution to deliver the services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire
- UKH35 - West Essex

Main site or place of performance

Across the area covered by the Hertfordshire and West Essex Integrated Care Board.

II.2.4) Description of the procurement

The purpose of the Urgent and Emergency Care Dashboard is to improve patient flow, increase efficiencies and reduce delayed transfers of care across the Hertfordshire and West Essex system.

Multiple data feeds from each of the Provider organisations across the system are extracted from source systems into CSV files which are then fed into the solution. The purpose of the Dashboard, is to take the data and provide a 'live' whole system (health and social care) view of pressure and system flow across the urgent care system to enable operational leads to identify and address pressures as early as possible.

The key objectives of the HWE ICB Urgent and Emergency Care System overview solution are:

- To provide all system partners with a shared view of 3 x place-based and a single consolidated ICS UEC system pressure
- To enable IT Inter-operability with existing system partner IT systems to maximise automated collection of data in real-time
- To provide flexible system configuration to enable data fields to be added/deleted, pre-configured reports to be changed/created, and data to be extracted for analysis purposes
- To easily generate daily Operational Pressures Escalation Levels (OPEL) reports that are pre-populated with both data and text

The Authority set out the requirement for an innovative supplier who will work in partnership to continue to evolve the solution throughout the contract period to meet new guidance and system demands with consistent engagement with the ICB and the wider Hertfordshire and West Essex ICS to achieve this.

A compliant procurement process was undertaken via the NHS England Health Systems Support Framework to identify a supplier who delivered the most economically advantageous solution to deliver the services. The Health Systems Support Framework was chosen as the most appropriate route to market which would best meet the Authority's objectives following a detailed options appraisal of potential routes to market.

Within the tender process the Authority signalled that they may wish to introduce additional and/or expand the scope of services during the lifetime of the contract ("Contract modification(s)"). Such contract modifications will be contemplated where additional requirements are similar and / or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority and / or other Contracting Authorities, as named in the Contract Notice.

To this end, there is a possibility that the successful Bidder may be offered a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

The contract will be for a term of 36 months, with the possibility of extending the term for a period of 24 additional months beyond the initial contracted duration by agreement between the Authority and the preferred supplier.

The maximum aggregate value of the contract (including all potential options and extensions) is £1,500,000, excluding VAT.

The value of the 36 month contract which has been awarded (excluding all potential

options and extensions) is £585,000

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

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To this end, there is a possibility that the successful Bidder may be offered a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was not subject to prior publication as a compliant procurement process was undertaken via the NHS England Health Systems Support Framework to identify a supplier who delivered the most economically advantageous solution to deliver the services. The NHS England Health Systems Support Framework was chosen as the most appropriate route to market which would best meet the Authority's objectives following a detailed options appraisal of potential routes to market.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

ACE-0545-2022-HWE

Title

Urgent and Emergency Care Dashboard for Hertfordshire and West Essex ICB

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Transforming Systems Limited

2 Stone Buildings, Lincolns Inn

London

WC2A 3TH

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.transformingsystems.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>