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Awarded contract

## **Carpal Tunnel Services in North East Essex**

NHS North East Essex Clinical Commissioning Group

F03: Contract award notice

Notice reference: 2021/S 000-029187

Published: 23 November 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS North East Essex Clinical Commissioning Group

Aspen House, Stephenson Road, Severalls Business Park, Colchester

CO4 9QR

#### **Contact**

Bilal Tabasum

#### **Email**

[bilal.tabasum@attain.co.uk](mailto:bilal.tabasum@attain.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH3 - Essex

## **Internet address(es)**

Main address

<http://www.neessexccg.nhs.uk>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carpal Tunnel Services in North East Essex

Reference number

ACE-0484-2021-NEE

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS North East Essex Clinical Commissioning Group (CCG) invited suitably qualified service providers to submit tenders for the provision of Carpal Tunnel Services in North East Essex to establish a single community provider.

This will be a Community Service provided under a separate community contract. The

Provider will receive all North East Essex referrals into this community service and there will be a community fixed price tariff i.e. non Payment by Results (PbR).

Referrals will be made by North East Essex GP Practices, the community physiotherapy service and the Clinical Assessment Service. In line with the Department of Health Patient Choice Framework, as a community service is available, there will be no legal requirement for a patient to be offered a choice of provider.

GP practices will make the initial assessment and provide the first stage of conservative treatment i.e. wrist brace (where deemed appropriate) in primary care. Practices that are clinically competent will also administer steroid injections as the second stage of conservative treatment where appropriate. Practices recorded by the CCG as not being able to administer injections will refer patients to this community service for one course of treatment only (unless exceptional circumstances

such as surgery is not an option).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,890,448

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

NHS North East Essex Clinical Commissioning Group (CCG) invited suitably qualified service providers to submit tenders for the provision of Carpal Tunnel Services in North East Essex to establish a single community provider.

Following receipt of an injection, patients will be discharged back to their GP. If the GP believes that the conservative treatment has not been effective following the prescribed period, the GP may make a separate referral for Carpal surgery. Where following assessment by this service, the patient is found to have more complex needs and requires referral to an acute provider, this Service will make the referral to the provider.

The CCG has sought to commission a consistent, timely, high quality, flexible and accessible service to patients that will focus on patient outcomes.

The CCG has sought to commission a Community Provider that can deliver this NHS non-urgent clinical pathway through:

- Clinical assessment and treatment in line with NICE guidelines
- Accredited clinicians with established peer review programme
- Provision of appropriate CQC compliant premises and facilities
- Access to Electromyograph (EMGs) tests where further diagnosis is required
- Assessment and treatment offered in line within defined response times
- Ability to run ad hoc clinics in a community setting for assessment and conservative treatment
- Flexible operating times that will accommodate working patients
- Increased self-management through provision of education and advice
- A robust programme of planned clinical audits to demonstrate planned cycles of continual measurement and improvement
- Package prices on a cost per case basis via a local tariff i.e. consultation, assessment, procedure and follow-ups as necessary.

## **II.2.5) Award criteria**

Quality criterion - Name: Workforce / Weighting: 10%

Quality criterion - Name: Quality Procedures and Performance / Weighting: 20%

Quality criterion - Name: Mobilisation / Weighting: 5%

Quality criterion - Name: Service Delivery / Weighting: 25%

Quality criterion - Name: Environmental, Sustainability / Weighting: 7.5%

Quality criterion - Name: IM&T and IG / Weighting: 7.5%

Quality criterion - Name: Commercial / Weighting: 5%

Price - Weighting: 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

The aggregate contract term will be for 7 years (an initial 60 months, with the option to extend by a further 24 months).

You are advised that the £2,890,448 value relates to the 7 years (5 years plus option to extend by 2 years).

The maximum contract value for the 5-year contract is £2,024,585.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The services which this process relates fall within Schedule 3 of the Public Contracts Regulations 2015 (as amended by the Public Procurement Amendments, etc.) (EU Exit) Regulations 2020 ("The Regulations"). As such, the CCG does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-021538](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Title**

Carpal Tunnel Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Tollgate Clinic Limited

900 The Crescent Colchester Business Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,890,448

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

NHS North East Essex Clinical Commissioning Group

Aspen House Stephenson Road Severalls Business Park

Colchester

CO4 9QR

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

NHS North East Essex Clinical Commissioning Group

Aspen House, Stephenson Road, The Severalls Business Park

Colchester

CO4 9QR

Email

[bilal.tabasum@attain.co.uk](mailto:bilal.tabasum@attain.co.uk)

Country

United Kingdom

Internet address

<http://www.neessexccg.nhs.uk>



