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Contract

Group Medical Insurance for Country Based Staff & Dependents for The British High Commission Islamabad & British Deputy High Commission Karachi

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2021/S 000-029185

Procurement identifier (OCID): ocids-h6vhtk-02aeb2

Published 23 November 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

Email

pratika.chaturvedi@fco.gov.uk

Telephone

+91 1124192204

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/fco

Buyer's address

<https://fco.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Group Medical Insurance for Country Based Staff & Dependents for The British High Commission Islamabad & British Deputy High Commission Karachi

II.1.2) Main CPV code

- 66512220 - Medical insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Group Medical Insurance for Country Based Staff & Dependents for The British High Commission Islamabad & British Deputy High Commission Karachi

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £429,335

II.2) Description

II.2.3) Place of performance

NUTS codes

- PK - Pakistan

Main site or place of performance

Pakistan

II.2.4) Description of the procurement

Group Medical Insurance for Country Based Staff & Dependents for The British High Commission Islamabad & British Deputy High Commission Karachi

II.2.5) Award criteria

Quality criterion - Name: Relevant Experience / Weighting: 5

Quality criterion - Name: Exclusion and Waivers / Weighting: 10

Quality criterion - Name: Implementation & Mobilisation Plan / Weighting: 7

Quality criterion - Name: Hospital/clinic network / Weighting: 8

Quality criterion - Name: Achieving KPIs / Weighting: 5

Quality criterion - Name: Quality Standards / Weighting: 5

Quality criterion - Name: Escalation Matrix & Customer Support / Weighting: 5

Quality criterion - Name: Security and Confidentiality / Weighting: 5

Quality criterion - Name: Social Values / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010049](#)

Section V. Award of contract

Contract No

CPG/6474/2021

Title

Provision of Medical Insurance Services for Country Based Staff (and their dependents) of British High Commission in Pakistan

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ADAMJEE INSURANCE COMPANY LIMITED

1st Floor, ISE Towers, Jinnah Avenue, Blue Area, Islamabad, Pakistan - 54000

Islamabad

54000

Country

Pakistan

NUTS code

- PK - Pakistan

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £429,335

Total value of the contract/lot: £429,335

Section VI. Complementary information

VI.3) Additional information

Provision of Medical Insurance Services for Country Based Staff (and their dependents) of British High Commission in Pakistan

VI.4) Procedures for review

VI.4.1) Review body

Foreign, Commonwealth & Development Office

Kings Charles Street

London

SW1A 2AH

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

British High Commission,

Foreign Commonwealth and Development Office,

New Delhi

Country

India

VI.4.4) Service from which information about the review procedure may be obtained

Foreign Commonwealth and Development Office

Kings Charles Street

London

SW1A 2AH

Country

United Kingdom