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Contract

## **SAP Support and Maintenance**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2022/S 000-029184

Procurement identifier (OCID): ocds-h6vhtk-033fa9

Published 17 October 2022, 2:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Catherine Mullins

#### **Email**

[catherine.mullins@bradford.gov.uk](mailto:catherine.mullins@bradford.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKE - Yorkshire and the Humber

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

SAP Support and Maintenance

Reference number

53124

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £800,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

## **II.2.4) Description of the procurement**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension periods.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-014595](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

SAP Support and Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Accenture

30 Fenchurch Street

London

EC3M 3BD

Email

[corinne.f.baxter@accenture.com](mailto:corinne.f.baxter@accenture.com)

Telephone

+44 2033350927

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

n/A

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £800,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford MDC

Bradford

BD11HY

Country

United Kingdom