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Contract

SAP Support and Maintenance

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2022/S 000-029184

Procurement identifier (OCID): ocids-h6vhtk-033fa9

Published 17 October 2022, 2:52pm

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SAP Support and Maintenance

Reference number

53124

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £800,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

II.2.4) Description of the procurement

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a comprehensive SAP

Support and Maintenance service. The Council is not looking to replace its existing SAP system at this time, but is looking at the options to move to S4Hana/SAP cloud offering/any other SAP cloud option before the current version of SAP EEC6 is no longer under support by SAP.

The Council requires a Provider who is capable of providing a complete SAP support service. This service will be dependent on close coordination with Council IT Services who provide level 1 and level 2 support for SAP. The Provider will also need to work closely and collaborate with the Council's future strategic partner to support the move to a cloud solution.

The proposed contract will be for an initial duration of two (2) years with a possible three (3) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension periods.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-014595](#)

Section V. Award of contract

Contract No

1

Title

SAP Support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 October 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Accenture

30 Fenchurch Street

London

EC3M 3BD

Email

corinne.f.baxter@accenture.com

Telephone

+44 2033350927

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

n/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

Bradford

BD1 1HY

Country

United Kingdom