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Tender

## **Integrated Housing and Finance Management Cloud-Based System**

Partick Housing Association Limited

F02: Contract notice

Notice identifier: 2022/S 000-029183

Procurement identifier (OCID): ocids-h6vhtk-037654

Published 17 October 2022, 2:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Partick Housing Association Limited

10 Mansfield Street, Partick

Glasgow

G11 5QP

#### **Contact**

John McIntyre

#### **Email**

[mcintyre@partickha.org.uk](mailto:mcintyre@partickha.org.uk)

#### **Telephone**

+44 1413573773

#### **Fax**

+44 1413574053

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.partickha.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12343](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12343)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Housing and Finance Management Cloud-Based System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Partick Housing Association is looking to upgrade to a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association including enabling efficiencies, user-friendly and intuitive to use.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

Partick Housing Association is procuring a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management. Applicants must be able to demonstrate at this SPD stage that you have a fully integrated system which includes the following facilities, and which is already implemented at 3 sites: CRM

system; Rent management; Tenancy management; Reactive repairs; Planned and cyclical repairs; Asset register, including components; Warnings and alerts; Dashboards and reports; Factoring functionality, including the ability to manage cyclical maintenance funds and mandated (optional) works; Financial management of Group structure; Automated ARC reports and a customer portal for external users.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 extensions of up to 24 months each

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Maximum number: 5

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The scope of the solution may be expanded over the years of the contract.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Minimum annual turnover of 200,000GBP in each of the last 3 years

2 sets of signed Financial Accounts must be submitted.

Professional Risk Liability insurance 2,000,000GBP

Employer's Liability 10,000,000 GBP

Public liability 10,000,000 GBP

Minimum level(s) of standards possibly required

Current assets / Current Liabilities must be at least 1.0 in the last 2 years

Total Assets – Total Liabilities must be positive in the last 2 years

As part of the process, a financial assessment of bidders will be carried out. Partick Housing Association may use a third-party financial assessment service to determine bidders' financial position, and may request management accounts as well as published financial statements submitted by bidders to verify information or gain further detail or more up to date information

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Applicants must confirm they have experience of 3 implementations (gone live) of a cloud-based integrated system that covers the fully requirements.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

The contract will be subject to SLAs and KPIs

### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 November 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

28 November 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5-9 years

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=710403](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=710403).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Tenderers will be required to provide community benefits proportionate to the value of the contract.

(SC Ref:710403)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom