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Tender

Integrated Housing and Finance Management Cloud-Based System

Partick Housing Association Limited

F02: Contract notice

Notice identifier: 2022/S 000-029183

Procurement identifier (OCID): ocds-h6vhtk-037654

Published 17 October 2022, 2:50pm

Section I: Contracting authority

I.1) Name and addresses

Partick Housing Association Limited

10 Mansfield Street, Partick

Glasgow

G11 5QP

Contact

John McIntyre

Email

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Telephone

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Fax

+44 1413574053

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.partickha.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12343

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Housing and Finance Management Cloud-Based System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Partick Housing Association is looking to upgrade to a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association including enabling efficiencies, user-friendly and intuitive to use.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Partick Housing Association is procuring a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management. Applicants must be able to demonstrate at this SPD stage that you have a fully integrated system which includes the following facilities, and which is already implemented at 3 sites: CRM

system; Rent management; Tenancy management; Reactive repairs; Planned and cyclical repairs; Asset register, including components; Warnings and alerts; Dashboards and reports; Factoring functionality, including the ability to manage cyclical maintenance funds and mandated (optional) works; Financial management of Group structure; Automated ARC reports and a customer portal for external users.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 extensions of up to 24 months each

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The scope of the solution may be expanded over the years of the contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Minimum annual turnover of 200,000GBP in each of the last 3 years

2 sets of signed Financial Accounts must be submitted.

Professional Risk Liability insurance 2,000,000GBP

Employer's Liability 10,000,000 GBP

Public liability 10,000,000 GBP

Minimum level(s) of standards possibly required

Current assets / Current Liabilities must be at least 1.0 in the last 2 years

Total Assets – Total Liabilities must be positive in the last 2 years

As part of the process, a financial assessment of bidders will be carried out. Partick Housing Association may use a third-party financial assessment service to determine bidders' financial position, and may request management accounts as well as published financial statements submitted by bidders to verify information or gain further detail or more up to date information

III.1.3) Technical and professional ability

List and brief description of selection criteria

Applicants must confirm they have experience of 3 implementations (gone live) of a cloud-based integrated system that covers the fully requirements.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The contract will be subject to SLAs and KPIs

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 November 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

28 November 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5-9 years

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=710403.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Tenderers will be required to provide community benefits proportionate to the value of the contract.

(SC Ref:710403)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom