

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029183-2021>

Tender

## Window and Gutter Cleaning

One Housing

F02: Contract notice

Notice identifier: 2021/S 000-029183

Procurement identifier (OCID): ocds-h6vhtk-02f96e

Published 23 November 2021, 6:40pm

The closing date and time has been changed to:

**10 January 2022, 12:00pm**

See the [change notice](#).

## Section I: Contracting authority

### I.1) Name and addresses

One Housing

Atelier House, 64 Pratt Street

London

NW1 0DL

#### Contact

Felicity Steen

#### Email

[fyounger@onehousing.co.uk](mailto:fyounger@onehousing.co.uk)

**Telephone**

+44 02074282178

**Country**

United Kingdom

**NUTS code**

UKI4 - Inner London – East

**Internet address(es)**

Main address

<http://www.onehousing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/67142>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=40251&B=ONEHOUSING](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=40251&B=ONEHOUSING)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=40251&B=ONEHOUSING](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=40251&B=ONEHOUSING)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Window and Gutter Cleaning

Reference number

1304

#### **II.1.2) Main CPV code**

- 90911300 - Window-cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

One Housing Group are looking to appoint a single Service Provider to deliver both window cleaning and gutter clearance services at One Housing properties in London and South East England. Window cleaning services will be required at 84 buildings and gutter clearance at 206 buildings; further details as to the locations/type of building are included in the tender documents. It is however anticipated that the scope of the contract may change during the contract term as One Housing Group's partnership with the Riverside Group progresses. As of 1st December 2021, One Housing Group will be joining the Riverside Group as a subsidiary of that business for a period of up to 2 years, following which the two organisations will integrate into a single housing association. Additional properties may therefore be added in to the scope of this contract in order to maximise the efficiency of delivering these services across the property portfolio in the Contract Area.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 45261320 - Guttering work
- 45452000 - Exterior cleaning work for buildings

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKI4 - Inner London – East
- UKI32 - Westminster
- UKI31 - Camden and City of London
- UKI3 - Inner London – West
- UKH3 - Essex
- UKH2 - Bedfordshire and Hertfordshire

### **II.2.4) Description of the procurement**

The window cleaning services required include:

- The cleaning of all communal windows externally.
- The cleaning of all individual dwelling glazing externally.
- The cleaning of balcony glass externally, only the outward facing side
- The cleaning all other external glazing externally quarterly

For windows over 2.0 metres in height a “reach and wash” system or other similar proprietary window cleaning pole systems must be used. One Housing Group has a number of high rise blocks that will require abseiling using a certified Man Safe system, or the use of a cherry picker.

For gutter cleaning the Service Provider will be required to utilise a gutter cleaning system operated from ground level or via a scaffold or tower safely. In the event that defects in the guttering/rainwater system are identified and can be repaired or realigned by the Service Provider this will be done during the visit.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £2,500,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract term is 3 years, with the option to extend for a further 2 years.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

4 January 2022

Local time

12:00pm

Changed to:

Date

10 January 2022

Local time

12:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

4 January 2022

Local time

12:01pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

It is anticipated that the scope of the contract may change during the contract term as One Housing Group's partnership with the Riverside Group progresses. As of 1st December 2021, One Housing Group will be joining the Riverside Group as a subsidiary of that business for a period of up to 2 years, following which the two organisations will integrate into a single housing association. Additional properties may therefore be added in to the scope of this contract in order to maximise the efficiency of delivering these services across the property portfolio in the Contract Area.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom