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Tender

## **Data Collection System Replacement**

Regulator of Social Housing

F02: Contract notice

Notice identifier: 2021/S 000-029182

Procurement identifier (OCID): ocds-h6vhtk-02f145

Published 23 November 2021, 6:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Regulator of Social Housing

Level 1A - City Tower, Piccadilly Plaza

Manchester

M1 4BT

#### **Email**

[procurement@rsh.gov.uk](mailto:procurement@rsh.gov.uk)

#### **Telephone**

+44 1615282624

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Information-technology-services./9G4E3QM662>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Data Collection System Replacement

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Regulator of Social Housing (RSH) seeks to appoint a contractor to provide a data collection system to improve and replace its current NROSH+ application. The contractor will be required to develop, test, deploy, host, support and maintain the replacement data collection system.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package
- 48333000 - Contact management software package
- 48482000 - Business intelligence software package
- 48611000 - Database software package

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72212610 - Database software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

RSH seeks to appoint a contractor to provide a data collection system to improve and replace its current NROSH+ application. The contractor will be required to develop, test, deploy, host, support and maintain the replacement data collection system, which will be used by the organisation to meet its existing and potential future data requirements, allowing RSH to fulfil its role as a regulatory body in the most effective manner. The value of the procurement is based on the maximum term of the system development and support contract, being 8 years in total.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is for an initial 5 year term, with the possibility of three extensions of 1 year each, up to a maximum term of 8 years in total. Each 1 year extension is at RSH's discretion, and is likely to be based on the contractor's performance at or above the anticipated levels and an ongoing demonstration that value for money is being achieved.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

There are specific requirements relating to data protection; ISO27001; Cyber Essentials and similar which are a requirement of service delivery. Please review procurement documentation for further information and to check eligibility to participate.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Contract performance conditions are set out in a suite of SLAs which are to be bound into the overarching contract. It is anticipated that the contract will be accepted without amend (with exception of minor amends which may be agreed through the clarification process during procurement). Full detail is set out in the procurement documentation.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-027096](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 December 2021

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Information-technology-services./9G4E3QM662>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/9G4E3QM662>

GO Reference: GO-20211123-PRO-19280180

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Regulator of Social Housing

Level 1A - City Tower, Piccadilly Plaza

Manchester

M1 4BT

Country

United Kingdom



Internet address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulations 92 to 104 of the Public Contracts Regulations 2015 (as amended), the Authority will incorporate a minimum 10 calendar day standstill period starting from the date following the date when the contract award was notified to bidders. Unsuccessful bidders will be provided with information in the "Award Decision Notice" at the start of the standstill period including details of their submission in relation to the winning submission comprising the reasons for the decision, the characteristics and relative advantages of the successful tender, the score of the economic operators and the name of the economic operator to be awarded the contract. Tenderers have a right of appeal provided for within the Public Contracts Regulations 2015 (as amended). Any such proceedings must be brought in the High Court of England & Wales.

### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Telephone

+44 2072761234

Country

United Kingdom

Internet address

[www.cabinetoffice.gov.uk](http://www.cabinetoffice.gov.uk)