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Tender

East of England Region Home Oxygen Service

NHS Hertfordshire and West Essex Integrated Care Board

NHS Mid and South Essex Integrated Care Board

NHS Suffolk and North East Essex Integrated Care Board

NHS Norfolk and Waveney Integrated Care Board

NHS Cambridgeshire and Peterborough Integrated Care Board

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-029169

Procurement identifier (OCID): ocds-h6vhtk-04079d

Published 3 October 2023, 5:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

I.1) Name and addresses

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://midandsouthessex.ics.nhs.uk>

I.1) Name and addresses

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk>

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://improvinglivesnw.org.uk/>

I.1) Name and addresses

NHS Cambridgeshire and Peterborough Integrated Care Board

Gemini House, Cambridgeshire Business Park

Ely

CB7 4EA

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.cpics.org.uk/>

I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH21 - Luton

Internet address(es)

Main address

<https://bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://attain.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://attain.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

East of England Region Home Oxygen Service

Reference number

ACE-0691-2023

II.1.2) Main CPV code

- 85111700 - Oxygen-therapy services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender opportunity pertains to a Home Oxygen Service.

NHS Hertfordshire and West Essex Integrated Care Board (ICB) is the host commissioner on behalf of the 5 commissioning partner organisations across the East of England region.

Hereafter all references to the Authority incorporates these organisations: NHS Hertfordshire and West Essex ICB, NHS Mid and South Essex ICB, NHS Suffolk and North East Essex ICB, NHS Norfolk and Waveney ICB, NHS Cambridgeshire and Peterborough ICB, and NHS Bedfordshire, Luton and Milton Keynes ICB.

The Authority hereby invites suitably qualified service providers to submit tenders for the provision of a Home Oxygen Service across the East of England Region.

Further information can be found at sections II.2.4 and VI.3.

II.1.5) Estimated total value

Value excluding VAT: £67,388,185

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 24111500 - Medical gases
- 24111900 - Oxygen
- 33157000 - Gas-therapy and respiratory devices
- 33157110 - Oxygen mask
- 33157200 - Oxygen kits
- 33157400 - Medical breathing devices
- 33157810 - Oxygen therapy unit
- 42996600 - Oxygenation equipment
- 44611100 - Air cylinders
- 44611110 - Compressed-air cylinders
- 44611200 - Breathing apparatus
- 44612100 - Gas cylinders
- 85111700 - Oxygen-therapy services
- 85141210 - Home medical treatment services

II.2.3) Place of performance

NUTS codes

- UKH - East of England

Main site or place of performance

East of England Region, including: Hertfordshire & West Essex; Mid & South Essex; Suffolk & North East Essex; Norfolk & Waveney; Cambridgeshire & Peterborough; and Bedfordshire, Luton & Milton Keynes.

II.2.4) Description of the procurement

The Home Oxygen Service will comprise of the following components:

(a) Responding to Home Oxygen Order Forms (HOOFs) for the Installation and Supply of

Equipment, including identifying and providing the agreed equipment, facilities and services required to meet all the requirements set out in the contract and the Home Oxygen Service Specification.

- (b) The ongoing risk assessments and servicing of equipment.
- (c) The removal of Equipment for deducted patients E.g., upon request from a clinician (i.e., Relocation, safety incidents or deceased patients).
- (d) Proactively checking for deceased patients and remove from the billing reports.
- (e) Routinely recording electricity usage during risk assessment / servicing visits. Identifying and processing the re-imburement of electricity costs.
- (f) Providing business management information as set out within the Contract.
- (g) Installation of equipment and the provision of consumables related to home oxygen supply to service users.
- (h) Provision of a portal which complies with the minimum requirements set out within the Portal Service Specification contained within the tender documents.
- (i) The service will be delivered 7 days a week to support patients being discharged from hospital during weekends and bank holidays and reduce the requirement for urgent 4-hour Home Oxygen Order Forms (HOOFs).

Further information also provided in section VI.3.

To express an interest in tendering for this service and access the Invitation to Tender (ITT) documents and all other information concerning the procurement, please go to: <https://attain.bravosolution.co.uk/web/login.html>

Click on 'Register' and follow the on screen instructions.

Responses must be fully completed and submitted exclusively via the Jaggaer e-Procurement Portal no later than 12:00 noon on 6 November 2023.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £67,388,185

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Service reviews will be undertaken regularly, in order to determine any relevant renewal.

The contract term will be for an initial 84 months, with the option to extend by a further 36 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract term will be for an initial 84 months, with the option to extend by a further 36 months.

You are advised that the £67,388,185 value relates to the 10 years (7 years plus option to extend by a further 3 years).

The maximum contract value for the 7 year contract is £46,025,686.

The above figures are inclusive of annual population growth, inflation, efficiency and convergence.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

See VI.3) Additional information

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

III.1.2) Economic and financial standing

List and brief description of selection criteria

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

III.1.3) Technical and professional ability

List and brief description of selection criteria

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See the form of Contract supplied with the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 18 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 November 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

The closing date for submitting completed Invitation to Tender (ITT) Responses is 12:00 noon on 6th November 2023.

It should be noted that the dates are expected dates at the time of issuing this ITT Process Overview and may be subject to change.

During the ITT, Bidders will be required consider the implications and codes of practice relating to TUPE implications for staff. The Authority will endeavour to facilitate the transfer of data where relevant and lawful. Bidders are will be required to make their own assessment of whether TUPE applies and the consequences of TUPE.

The Authority may wish to introduce additional and/or expand the Service during the lifetime of the contract ("Contract modification(s)"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority and / or other Contracting Authorities, as named in the Contract Notice. To this end, providers should be aware that after the award of contract, there is a possibility that the successful Bidder may be offered a variation to the contract to include, but not limited to, additional modalities and warmed air dehumidifier services in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

Disclaimer: The Authority shall not be responsible for any costs or expenses incurred by respondents to this procurement in preparing and/or submitting such responses.

To access the procurement documentation, please go to the Attain eProcurement Portal (Bravo powered by Jaggaer) at: <https://attain.bravosolution.co.uk>

Click on 'Register here' and follow the on-screen instructions. You can access the ITT: 'itt_136 - East of England Home Oxygen Service' by clicking on the link called 'View current opportunities' on the Home Page. Please note that the tender will not be accepted by any means other than through the Attain e-Procurement Portal.

Should you require any information regarding this ITT please contact the email address

available in this Contract Notice.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>