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Not applicable

## **Locality and Intensive Family Support Services**

Glasgow City Council

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-029161

Procurement identifier (OCID): ocds-h6vhtk-03cf75

Published 3 October 2023, 4:59pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Glasgow City Council

40 John St, City Chambers

Glasgow

G2 1DU

#### **Email**

[Denise.Williamson@glasgow.gov.uk](mailto:Denise.Williamson@glasgow.gov.uk)

#### **Telephone**

+44 1412872000

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00196](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196)

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Locality and Intensive Family Support Services

Reference number

GCC005879SW

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Providers of the Locality and Intensive Family Support Services will support the aims and objectives of the Services by:

- Providing holistic, nurturing and relationship-based family support, where every child and young person is supported to achieve their full potential by adopting a strengths-based and

rights-enabling approach that focuses on individual and family assets.

- Supporting meaningful partnership working and collaborative problem solving by seeing families as experts in their own lives.
- Listening to what families are saying, what they say they need and how they want to achieve it, and work in partnership with them to identify supports and solutions that can help.
- Working with children, young people, their parents, brothers and sisters, and wider family members as appropriate, to provide practical and emotional support. This will include tailored intervention with holistic, wraparound scaffolding and provision of timely, responsive, and flexible supports to meet the individual needs of the whole family.
- Committing to tackling financial exclusion and viewing families' pressures and stressors through a poverty and trauma-informed lens, contributing to reducing social inequalities and helping families to connect with supports within their neighbourhoods.
- Building on individual and family community networks, supporting long-term resilience and meaningful change to improve wellbeing and deliver positive, lasting outcomes for families that will allow them to confidently move on from the service.
- Being empathic and enabling, by asking, 'What will it take to keep this family together?' and 'What can I do to support this family today?'
- Providing support to every child, young person, and family to help them contribute positively to their communities throughout their lives.
- Continuing to develop the service collaboratively with stakeholders and in particular by embedding the successful elements of the current service into a model of practice.

This framework contract is expected to run for four (4) years, commencing 28/06/2024 and ending on 27/06/2028. The council will have an option to extend the contract for a period of two (2) years and then also a further one (1) year, up to 27/06/2031. Extensions will be exercised by the Council serving notice to extend on the Bidder in accordance with the Council's Terms and Conditions. The Contract Value is estimated for the maximum contract period, including extensions, of up to 7 years.

Bidders can bid for 1 lot, multiple lots or all lots.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-026560](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

#### **VII.1.2) Text to be corrected in the original notice**

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

18 October 2023

Local time

12:00pm

Read

Date

23 October 2023

Local time

12:00pm

### **VII.2) Other additional information**

Extended to allow bidders more time to consider technical questions within tender submissions.