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Tender

Multiple and Compound Needs Interim Support and Accommodation Service

Brighton and Hove City Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-029143

Procurement identifier (OCID): ocds-h6vhtk-02f946

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Section I: Contracting authority

I.1) Name and addresses

Brighton and Hove City Council

Hove Town Hall, Norton Road

HOVE

BN33BQ

Contact

Procurement Team

Email

procurement@brighton-hove.gov.uk

Telephone

+44 1273291949

Country

United Kingdom

NUTS code

UKJ21 - Brighton and Hove

Internet address(es)

Main address

www.brighton-hove.gov.uk

Buyer's address

www.brighton-hove.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multiple and Compound Needs Interim Support and Accommodation Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The council is looking to procure a 24-hour high support interim accommodation service within Brighton & Hove for people with Multiple and Compound Needs including homelessness, mental ill health, ASC, mild learning disabilities/learning difficulties, substance misuse and attendant behaviours. The service would be for short term stays (target move on 26 weeks) whilst longer term options were arranged by Health & Adult Social Care.

The service would not be expected to provide personal care - this would be provided via packages of care attached to individual clients.

The outline of the service is detailed below in the "Description of the procurement" section.

The provider would need to bring both the building and the staff support team. This accommodation is required to be within the Brighton and Hove city boundaries.

This is a Prior Information Notice as a Call for Competition and as such no Tender documents will be made available until the competition stage, should one be necessary.

Variants will not be accepted.

This notice does not involve the setting up of a Dynamic Purchasing System (DPS) or Framework.

The estimated total value for this provision is £400,000 - £500,000 excluding VAT. (This is exclusive of housing benefit income which Providers should utilise in order to maximise their income).

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ21 - Brighton and Hove

Main site or place of performance

This services will be required to be provided and delivered within the Brighton and Hove city boundaries.

II.2.4) Description of the procurement

Brighton & Hove City Council is keen to work collaboratively with a service provider or providers to deliver these services within a short timeframe and to a good standard.

We are looking for:

- the provision of a 24-hour high support interim accommodation service for people with Multiple and Compound Needs
- a service which will operate 24 hours a day 7 days a week, 365 days a year,
- a service which will operate a minimum of 5 bed spaces overall with target of 8 beds being preferable.
- a service that will maximise its income through the use of housing benefit

The service will:

- be for people with eligible care needs or pending an assessment for eligible needs and who are known to H&ASC and have Multiple and Compound Needs homelessness, mental ill health, ASC, mild learning disabilities/learning difficulties, substance misuse and attendant behaviours
- receive referrals from H&ASC assessment teams via Care Matching.
- offer a flexible but clear referral process which allows placements to be made on the spot if a vacancy is available,
- have no minimum stay but will have a target for the average stay for the majority of

users of 26 weeks (182 days),

- stabilise clients by ensuring they feel safe and that their basic needs are being met,
- work in partnership with H&ASC to support the delivery of support and care to maintain the accommodation,
- facilitate access for carers, social workers and clinical in-reach staff to support people staying at the service and ensure they are able to sustain accommodation,
- provide a psychologically informed environment for staff and service users.

The contract will not be subdivided into lots therefore it is the expectation of the commissioners that the services will be provided by a single provider.

Due to the timing and sensitivity of the services being provided, the Council would request that only organisations who have a real and present chance of fulfilling the specification submit expressions of interest in response to this request.

In your response to this call for competition Brighton and Hove City Council would like you to provide the following information on behalf of your organisation (or in the case of consortium bids, all members of the consortium):

- A brief overview of what you could deliver including staffing levels, support offered
- Whether you have any premises immediately available and their location or whether you have pipeline premises and the timeline for availability.
- How quickly you would be able to mobilise the service

The successful candidate for this provision will be able to demonstrate the following:

- strong experience of working with people who have multiple and compound need including substance misuse and behaviours informed by experiences of trauma,
- experience of providing an assessment and accommodation service,
- experience of working with clients with a range of support needs,
- experience of working with people who are ambivalent or avoidant and present challenging behaviours,
- detailed knowledge of PIE and TIC,

- experience of assessing risk and developing risk management plans,
- the ability to work collaboratively with a range of services,
- experience of providing a safe environment and managing a building that accommodates vulnerable people, including working with neighbours and the local community.

The proposed contract length for this service is 2 years, however this service is a pilot for the city and the future of the service will be reviewed throughout the period of the pilot.

Providers who wish to express an interest should send an email to:

procurement@brighton-hove.gov.uk. The contract will be awarded using a Restricted procedure based on the expressions of interest that Brighton and Hove City Council receive.

The Award criteria will be based on the following: Best price-quality ratio assessed on the bases of Price/Cost and the criteria stated within the procurement documents that are issued.

Due to timing and sensitivity of the services being provided, the Council requests that only organisations which have a real and present chance of fulfilling the specification as described in this PIN notice submit expressions of interest in response to this PIN.

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract or the framework agreement

Start date

4 July 2022

End date

3 July 2024

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

23 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Further information will be provided, if applicable, in due course.