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Contract

## **Humberside Victims Hub - A Service for All individuals Affected by Crime**

The Police and Crime Commissioner for Humberside

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-029136

Procurement identifier (OCID): ocds-h6vhtk-040c04

Published 11 September 2024, 3:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Humberside

The Lawns, Harland Way

Cottingham

HU16 5SN

#### **Email**

[aleksandra.makarewicz1@humberside.police.uk](mailto:aleksandra.makarewicz1@humberside.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE12 - East Riding of Yorkshire

## **The Police and Crime Commissioner for Humberside**

OPCC

### **Internet address(es)**

Main address

<https://www.humberside-pcc.gov.uk>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Humberside Victims Hub - A Service for All individuals Affected by Crime

Reference number

2630-2022

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Invitation to Tender Open Process

A Victims' Hub Service to provide a single point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and

access to a range of support services through defined support and care pathways.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Hub Service is to ensure the individual affected by crime receives the most appropriate service for their needs, in the most efficient way. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialist advice, support and assistance as well as improve their health and wellbeing and their experience of the criminal justice system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,000,000 / Highest offer: £3,500,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

#### **II.2.4) Description of the procurement**

A Victims' Hub Service to provide a single point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Hub Service is to ensure the individual affected by crime receives the most appropriate service for their needs, in the most efficient way. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialist advice, support and assistance as well as improve their health and wellbeing and their experience of the criminal justice system.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030336](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.2) Information about tenders**

Number of tenders received: 1

#### **V.2.3) Name and address of the contractor**

Victim Support

Ground Floor, Building 3, Eastern Business Park, Wern Fawr Lane, Old St. Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

02158780

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £2,000,000 / Highest offer: £3,500,000 taken into consideration