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Contract

Humberside Victims Hub - A Service for All individuals Affected by Crime

The Police and Crime Commissioner for Humberside

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-029136

Procurement identifier (OCID): ocds-h6vhtk-040c04

Published 11 September 2024, 3:23pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Humberside

The Lawns, Harland Way

Cottingham

HU16 5SN

Email

aleksandra.makarewicz1@humberside.police.uk

Country

United Kingdom

Region code

UKE12 - East Riding of Yorkshire

The Police and Crime Commissioner for Humberside

OPCC

Internet address(es)

Main address

<https://www.humberside-pcc.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Humberside Victims Hub - A Service for All individuals Affected by Crime

Reference number

2630-2022

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Invitation to Tender Open Process

A Victims' Hub Service to provide a single point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and

access to a range of support services through defined support and care pathways.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Hub Service is to ensure the individual affected by crime receives the most appropriate service for their needs, in the most efficient way. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialist advice, support and assistance as well as improve their health and wellbeing and their experience of the criminal justice system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £3,500,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

II.2.4) Description of the procurement

A Victims' Hub Service to provide a single point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Hub Service is to ensure the individual affected by crime receives the most appropriate service for their needs, in the most efficient way. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialist advice, support and assistance as well as improve their health and wellbeing and their experience of the criminal justice system.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030336](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

V.2.3) Name and address of the contractor

Victim Support

Ground Floor, Building 3, Eastern Business Park, Wern Fawr Lane, Old St. Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

02158780

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £3,500,000 taken into consideration