

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029128-2025>

Award

Migration and configuration of Prometheus (databases, applications and custom developed interfaces) from DHCW onto a WBS-hosted on-premise service

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-029128

Procurement identifier (OCID): ocds-h6vhtk-052a95

Published 2 June 2025, 12:46pm

Scope

Reference

VEL-STA (2025-26) 13

Description

The Migration and configuration of Prometheus (databases, applications and custom developed interfaces) from DHCW onto a WBS-hosted on-premise service.

Contract 1. Stem Cell Donor Registry Software

Supplier

- [Steiner](#)

Contract value

- £164,990.58 excluding VAT
- £197,988.70 including VAT

Above the relevant threshold

Earliest date the contract will be signed

16 June 2025

Contract dates (estimated)

- 23 June 2025 to 30 June 2028
- 3 years, 8 days

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services

Contract locations

- UK - United Kingdom

Other information

Description of risks to contract performance

timely migration from DHCW to a WBS-hosted environment is essential to avoid service disruption; this is mitigated by scheduling the migration for Q1 2025/26 with Steiner, the original system developer. As Prometheus is critical to WBMDR's donor-matching operations, any interruption poses serious clinical risks; this is addressed by securing ongoing support post-LIMS1.0. Technical risks related to bespoke interfaces are minimised by Steiner's unique knowledge of the system. While single-supplier contracting may raise value-for-money concerns, the arrangement delivers minor cost savings and improved transparency by removing third-party layers. Provisions will also be included to support knowledge transfer and long-term resilience.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Prometheus links the WBMDR to the international stem cell registry community. It allows two-way communication between international stem cell registries to search the WBMDR donor database for donors that are matches for their patients and it also manages the communication of messages and documents between the WBMDR and UK and international registries to facilitate the matching of patients with potential donors.

Prometheus was initially deployed under the current national LIMS1.0 contract with InterSystems (ISC), which subcontracted the WBMDR component to Steiner.

Under the forthcoming LIMS2.0 contract, ISC will no longer support third-party contracts. The agreement between ISC and DHCW comes to an end in June 2025. Consequently, we plan to assume management of the Prometheus solution from DHCW, who are supportive of this initiative and will need to migrate the solution by June 2025.

This transition will terminate our relationship with Steiner under the national LIMS1.0 agreement between DHCW and ISC and establish a new direct contract between WBS and Steiner.

There are no alternative solutions available on the market. The cost and time to investigate an option of building an in-house alternative is not feasible at this time.

Supplier

Steiner

- Public Procurement Organisation Number: PDGD-3396-BMVM

Jevanská 2423/10

Strážnice Czechia

100 00 Prague 10

Czechia

Email: mustafin@steiner.cz

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Stem Cell Donor Registry Software

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Gemma Roscrow

Email: Gemma.Roscrow@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales