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Planning

## **WCC - Changing Futures – Peer Mentoring Service and Assertive Outreach Service**

Westminster City Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-029102

Procurement identifier (OCID): ocds-h6vhtk-02f91d

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64 Victoria Street

London

SW1E 6QP

#### **Email**

[hpatel1@westminster.gov.uk](mailto:hpatel1@westminster.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://www.westminster.gov.uk/>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WCC - Changing Futures – Peer Mentoring Service and Assertive Outreach Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lot 1: A Peer Mentoring Service consisting of at least two Peer Mentors roles. In July 2021 Westminster City Council were awarded £3,280,000 as part of Changing Futures, an ambitious national programme to improve outcomes for people experiencing multiple disadvantages and affect change on a systemwide level. The main plank of Westminster's Changing Futures programme is to deliver a Specialist Team for Young Adults (18 – 25-year-olds). A key principle of the programme is that the voice of experts by experience (i.e people with lived experience of multiple disadvantage) is built into the design and delivery of the programme. Furthermore, the experts by experience who

supported the development of the bid reported how beneficial it was for them to work with people who had had similar experiences to show them 'light at the end of the tunnel'. We therefore developed the idea of Peer Mentors working with the Specialist Team's cohort of young people. We will procure a Peer Mentoring Service to offer relational and practical assistance to clients, building up positive relationships by, for example, participating in activities and supporting with attending appointments. We want to hear from providers, in their bids, about how they can best deliver this service but we expect the Peer Mentors to have a case load of around 10-20 (depending on the regularity of support) be flexible in their approach and respond to where the need is, including supporting clients with 1-off interventions who are not in the Specialist Team's direct case load.

Referral pathways are to be developed with the Contractor upon contract award, but it is likely cases will be allocated to the Peer Mentors by the Specialist Team Manager. Referrals to the Specialist Team will come from other organisations, community groups and self-referrals and considered at a weekly referral meeting.

The Peer Mentor's caseload will be developed from April 2022 (contract commencement) to March 2024 (end of the Changing Futures Programme)

Six months before the end of the programme the Specialist Team Manager and Contractor will start planning the exit strategy for the cohort. If the funding for the Specialist Team cannot be extended, we will work with other organisations to refer cases where required.

Lot 2: An Assertive Outreach Service consisting of two Assertive Outreach Support Workers. As part of the Changing Futures programme Westminster are also delivering a number of all-age initiatives, including the place-based Churchill Gardens project and Change Resistant Drinkers Project. We are seeking specialist organization to deliver an Assertive Outreach Service to work across the two projects; one worker will support residents experiencing multiple disadvantage on Churchill Gardens Estate and one will work with change resistant drinkers across the borough. Although these projects are separate delivery strands in the Changing Futures programme, there are synergies between the projects - both workers will take a strengths-based and trauma-informed approach to improve outcomes for clients in a proactive and assertive way.

The Assertive Outreach workers will each be expected to support a minimum of 15-20 clients per year who are experiencing multiple disadvantage. Clients will be supported to develop person led action plans built on their strengths, skills and interests, with a focus on tenancy sustainment. Wider outcomes include, but are not limited to, improving financial and wellbeing outcomes and accessing local activities and resources opportunities – particularly for the place based Churchill Gardens Project.

#### **II.1.5) Estimated total value**

Value excluding VAT: £525,711

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

-Lot 1 (Budget £262,855.84): Two Peer Mentors with lived experience of multiple disadvantage and accessing services, who will work alongside WCC employees in the Specialist Team for 18-25-year-olds.

-Lot 2 (Budget £262,855.84): Two Assertive Outreach Support Workers working with vulnerable residents on the Churchill Gardens Estate and change resistant drinkers across WCC.

## **II.2) Description**

### **II.2.1) Title**

Peer Mentoring Services

Lot No

1 - Peer Mentoring Services

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1: Two Peer Mentors who will work alongside WCC employees in the Specialist Team for 18-25-year-olds. The Peer Mentors will need to have lived experience of multiple disadvantage and accessing services, and be relatable to the Specialists Team's cohort.

We recognise that recruiting, training, and supporting staff with lived experience requires a bespoke approach and we are seeking an organisation with a strong track record of working with Peer Mentors to deliver this part of the Specialist Team.

## **II.2) Description**

### **II.2.1) Title**

Two Assertive Outreach Support Workers

Lot No

Lot 2: Two Assertive Outreach Support Workers

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2: Two Assertive Outreach Support Workers to work with the vulnerable residents on the Churchill Gardens Estate and change resistant drinkers across Westminster.

## **II.3) Estimated date of publication of contract notice**

29 November 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

If you are not registered on Westminster City Council's capitalEsourcing e-tendering portal, but would like to participate, please use the link below and follow the on-screen registration instructions. <https://www.capitalesourcing.com/web/login.shtml>

We expect to publish this tender on or around the end of November 2021, with the tender likely to close in early January 2022. Contract commencement is likely to be April 2022.

<https://www.capitalesourcing.com/web/login.shtml>

Project reference: itt\_WCC\_15257