

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029092-2021>

Tender

Dementia Advisor Service

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-029092

Procurement identifier (OCID): ocids-h6vhtk-02f913

Published 22 November 2021, 6:16pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Contact

Kay Duthie

Email

kay.duthie@durham.gov.uk

Country

United Kingdom

NUTS code

UKC14 - Durham CC

Internet address(es)

Main address

www.durham.gov.uk

Buyer's address

www.nepo.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dementia Advisor Service

Reference number

DN583299

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the Dementia Advisor Service. The Dementia Advisor (DA) Service will be required to offer pre and post diagnosis support, advice and information to people living with memory problems/dementia, their families, and carers across County Durham.

II.1.5) Estimated total value

Value excluding VAT: £1,470,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

The Dementia Advisor (DA) Service will be required to offer pre and post diagnosis support, advice and information to people living with memory problems/dementia, their families, and carers across County Durham.

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract www.nepo.org website and access the tender using DN583299.

If you have any problems accessing the documents via the system please contact the NEPO helpdesk as detailed below. The E-tendering System Support is provided by the NEPO portal administration organisation Proactis.

Please use the method below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.
- Email (ProContractSuppliers@proactis.com) - To be used in same way as ticketing system. Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

II.2.6) Estimated value

Value excluding VAT: £1,470,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2022

End date

31 March 2025

II.2.14) Additional information

The expected start date for the proposed contract is 1/4/2022.

The expected end date for the proposed contract is 31/3/2025.

The initial duration of the contract is 3 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 3 years from the actual end date. The maximum length of the contract is therefore 6 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English