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Tender

## **Dementia Advisor Service**

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-029092

Procurement identifier (OCID): ocds-h6vhtk-02f913

Published 22 November 2021, 6:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH15UQ

#### **Contact**

Kay Duthie

#### **Email**

[kay.duthie@durham.gov.uk](mailto:kay.duthie@durham.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC14 - Durham CC

**Internet address(es)**

Main address

[www.durham.gov.uk](http://www.durham.gov.uk)

Buyer's address

[www.nepo.org](http://www.nepo.org)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Dementia Advisor Service

Reference number

DN583299

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This contract is for the Dementia Advisor Service. The Dementia Advisor (DA) Service will be required to offer pre and post diagnosis support, advice and information to people living with memory problems/dementia, their families, and carers across County Durham.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,470,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC14 - Durham CC

### **II.2.4) Description of the procurement**

The Dementia Advisor (DA) Service will be required to offer pre and post diagnosis support, advice and information to people living with memory problems/dementia, their families, and carers across County Durham.

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract [www.nepo.org](http://www.nepo.org) website and access the tender using DN583299.

If you have any problems accessing the documents via the system please contact the NEPO helpdesk as detailed below. The E-tendering System Support is provided by the NEPO portal administration organisation Proactis.

Please use the method below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.
- Email ([ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)) - To be used in same way as ticketing system. Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

#### **II.2.6) Estimated value**

Value excluding VAT: £1,470,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2022

End date

31 March 2025

#### **II.2.14) Additional information**

The expected start date for the proposed contract is 1/4/2022.

The expected end date for the proposed contract is 31/3/2025.

The initial duration of the contract is 3 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 3 years from the actual end date. The maximum length of the contract is therefore 6 years.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English