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Tender

BTH578 Friends and Family Test (FFT)

Bradford Teaching Hospitals NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-029086

Procurement identifier (OCID): ocds-h6vhtk-03760f

Published 14 October 2022, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Bradford Teaching Hospitals NHS Foundation Trust

Finance Department, Smith Lane

Bradford

BD9 6RJ

Email

megan.schatz@bthft.nhs.uk

Telephone

+44 01274276252

Country

United Kingdom

Region code

UKE41 - Bradford

Internet address(es)

Main address

<https://www.bradfordhospitals.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Bradford:-Customer-satisfaction-survey./G463N6Y87D>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/G463N6Y87D>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BTH578 Friends and Family Test (FFT)

Reference number

BTH578

II.1.2) Main CPV code

- 79342311 - Customer satisfaction survey

II.1.3) Type of contract

Services

II.1.4) Short description

Bradford Teaching Hospitals NHS Foundation Trust requires a new contract for the Friends and Family Test (FFT).

II.1.5) Estimated total value

Value excluding VAT: £580,920

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

Main site or place of performance

Bradford

II.2.4) Description of the procurement

BTH578 Friends and Family Test (FFT).

Bradford Teaching Hospitals NHS Foundation Trust requires a new contract for the Friends and Family Test (FFT)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £580,920

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

12 January 2023

End date

11 January 2026

This contract is subject to renewal

Yes

Description of renewals

three-further 12-month extensions are accounted for in the estimated contract value.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Selection criteria as stated in the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 November 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Bradford:-Customer-satisfaction-survey./G463N6Y87D>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/G463N6Y87D>

GO Reference: GO-20221014-PRO-21155108

VI.4) Procedures for review

VI.4.1) Review body

Bradford Teaching Hospitals NHS Foundation Trust

Procurement Department, Duckworth Lane

Bradford

BD9 6RJ

Email

megan.schatz@bthft.nhs.uk

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+44 01274276252

Country

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Internet address

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