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Planning

HM2138 Multi Trade Property Care (HRA, Responsive repairs, for property/dwelling services)

Wiltshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-029084

Procurement identifier (OCID): ocds-h6vhtk-051dc5 ([view related notices](#))

Published 2 June 2025, 11:19am

Scope

Reference

HM2138

Description

Wiltshire Council (the Client) has a housing portfolio with c. 5300 tenancies with approximately 80% in the Salisbury area and the remaining across and throughout Wiltshire. The Client's Housing Property Services team are responsible for the condition and safe use of all assets in its Housing Portfolio.

The Client is looking to procure the services of a Service Provider to carry out responsive property maintenance and repair works to properties across the Client's Housing Portfolio. The appointed Service Provider will have the capability and capacity to deliver a high quality and customer focused responsive maintenance and repairs service to the Client. The appointed Service Provider will be required to work to a high standard and deliver excellent customer service.

Total value (estimated)

- £3,000,000 excluding VAT
- £3,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years, 3 months

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKK15 - Wiltshire CC

Engagement

Engagement deadline

11 June 2025

Engagement process description

Wiltshire Council will be holding a Market Engagement Event held on Teams on Tuesday 10th June 2025, starting at 10am. To access this event, please Email: Benjamin.keen@wiltshire.gov.uk and Michael.o'halloran@wiltshire.gov.uk. There is a maximum of two (2) individuals per organisation permitted to attend.

Contracting authority

Wiltshire Council

- Public Procurement Organisation Number: PDZR-9968-RYYY

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Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government