

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029046-2021>

Contract

## **Provision of NHS Practitioner Health Service**

NHS Commissioning Board (T/A NHS England & NHS Improvement)

F03: Contract award notice

Notice identifier: 2021/S 000-029046

Procurement identifier (OCID): ocds-h6vhtk-02f8e5

Published 22 November 2021, 2:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Commissioning Board (T/A NHS England & NHS Improvement)

Quarry House, Quarry Hill

LEEDS

LS2 7EU

#### **Contact**

Surinder Kahlon

#### **Email**

[surinder.kahlon@nhs.net](mailto:surinder.kahlon@nhs.net)

#### **Telephone**

+44 7867140762

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of NHS Practitioner Health Service

Reference number

NHSPH\_2022-24

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Practitioner Health Service (NHSPH) provides free and confidential mental health assessment and treatment services for health professionals (as service users) with complex needs and circumstances. NHSPH operates in a unique space where there is a crossover between the professional and regulatory environment in which a clinician or health professional works, and their mental health treatment needs. NHSPH expertise lies in managing the confidentiality associated with accessing health care, taking responsibility for the safety of the service user accessing NHSPH but also the professional and patient responsibilities and risks associated with a health professional's role. NHSPH's understanding and experience are in the mental health presentation of health professionals, especially where this is a high risk of suicide, and the specialist support they may require returning to safe, effective practice. It is a commitment in the NHS Long Term Plan.

NHSPH operates alongside local staff Mental Health and Wellbeing Hubs which will support the majority of health and social care staff mental health needs. A small number of healthcare professionals may require more complex support which cannot be met by the local services; this is the purpose of NHSPH.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £44,000,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK wide

### **II.2.4) Description of the procurement**

NHSPH operates in a unique space where there is a crossover between the professional and regulatory environment in which a clinician or health professional works, and their mental health treatment needs. NHSPH expertise lies in managing the confidentiality associated with accessing health care, taking responsibility for the safety of the service user accessing NHSPH but also the professional and patient responsibilities and risks associated with a health professional's role. NHSPH's understanding and experience are in the mental health presentation of health professionals, especially where this is a high risk of suicide, and the specialist support they may require to return to safe, effective practice. More information about NHSPH, its objectives and how it operates can be found in the attachments and NHSPH's website: <https://www.practitionerhealth.nhs.uk/>

NHSPH will operate alongside local staff Mental health and wellbeing Hubs which will support the majority of health and social care staff mental health needs. A small number of healthcare professionals may require more complex support which cannot be met by the hubs; this is the purpose of NHSPH. More information about the hubs can be found in the attachments and NHS England's website: <https://www.england.nhs.uk/supporting-our-nhs-people/support-now/staff-mental-health-and-wellbeing-hubs/>

NHSPH will operate alongside local staff Mental health and wellbeing Hubs which will support the majority of health and social care staff mental health needs. A small number of healthcare professionals may require more complex support which cannot be met by the hubs; this is the purpose of NHSPH. More information about the hubs can be found in the attachments and NHS England's website: <https://www.england.nhs.uk/supporting-our-nhs-people/support-now/staff-mental-health-and-wellbeing-hubs/>

As the current NHSPH contract is due to expire at the end of March 2022, the commissioners; NHS Primary Care Group, People (health and wellbeing) team and Mental Health team have been exploring next steps for NHSPH including the ongoing need of the service (due to the pandemic and other services that has emerged) and the

likely current market conditions (due to perception of limited capability following original procurement in 2016).

Following legal and professional advice an early engagement notice via contracts finder (PIN) (2021 / S 000-014102) was published 21st June 2021 to notify the market of the future opportunity and to gain input for considering our options to appoint a new contract from April 2022 for 2 years until 2024, with the option to extend for further 2 years until 2026.

Through this PIN we attempted to engage the market inviting potential bidders to register an interest and partake in a questionnaire and market information event. Following this exercise, it was concluded that there is an absence of capability or interest in the market to warrant implementing a competitive procurement exercise.

### **II.2.5) Award criteria**

Quality criterion - Name: Negotiated - Quality / Weighting: 100

Cost criterion - Name: Negotiated - Price / Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

The contract value detailed is for the full potential contract period of 4 years (2 years with the option to extend for a further 2 years).

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The decision to award under negotiated procedure without prior publication of a call for competition was taken following comprehensive transparent open assessment on the market interest and capability the following steps were taken:

- Publish a Prior Information Notice (PIN) to notify the market of the opportunity - this was published 21st June 2021.
- Invite market to respond to a survey to explore current market conditions - this was live from 21st June 2021 until 7th July 2021.
- Host market event to present intentions and answer questions from market. This happened on 29th June 2021.
- Subject to the market engagement finding any information or evidence of changed market conditions following the last procurement exercise in 2016 i.e. are there any other Suppliers who could deliver NHSPH, NHSEI would consider the following options:
  - Option 1: Appoint new contract to incumbent Supplier if outcome of market engagement results in no other available suppliers able to meet service spec.
  - Option 2: Initiate competitive tender exercise if outcome of market engagement results in other viable Supplier options available able to meet spec.

The number of registered interest was very low (lower than it was in 2016), only 2 suppliers joined the event (one which was the incumbent provider) and only one response to the survey was received (from the incumbent provider). We attempted to find out from registered providers why they didn't respond to the questionnaire; only one responded confirming they could not meet the service specification.

With the results and evidence of this market engagement and following additional legal advice. We have decided to award the Hurley Group under this process

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section V. Award of contract**

### **Contract No**

NHSPH\_2022-24

## **Title**

NHS Practitioner Health

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

8 November 2021

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Hurley Clinic Partnership T/A The Hurley Group

Hurley Clinic, Ebenezer House, Kennington Lane

London

SE11 4HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £44,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

This award is based on the use of the negotiated procedure without prior publication PCR contract regulation 32(2)(b)(ii).

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Commissioning Board (T/A NHS England & NHS Improvement)

Leeds

LS2 7UE

Email

[matthew.boycott@nhs.net](mailto:matthew.boycott@nhs.net)

Country

United Kingdom